

**On-car analysis list from November 20th, 2020**  
**please contact VW Helpline before attempting repair**

|                   | Models                           | MY    | Engine                | Transmission | Topic                   | Customer Complaint                                                                                                                                                                                                      |
|-------------------|----------------------------------|-------|-----------------------|--------------|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                   | Jetta                            | 20-21 | 1.4T<br>(DGXA / DJXA) | All          | MIL-on fault P2421      | Customer states MIL-on<br><b>(Must have P2421 in the ECM)</b>                                                                                                                                                           |
|                   | Jetta                            | 19-20 | 1.4T<br>(DGXA / DJXA) | All          | MIL-on P0556            | Customer states MIL-on<br><b>(Must have P0556 in the ECM)</b>                                                                                                                                                           |
|                   | Tiguan                           | 20    | 2.0T<br>(DGUA)        | All          | MIL-on P11**            | Customer states MIL-on<br><b>(Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/<br/>P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM)</b><br><b>(Untouched vehicles)</b>                             |
|                   | Atlas, Atlas Cross Sport         | 20-21 | 3.6L<br>(CDVC)        | All          | MIL-on Misfire          | Customer states MIL-on<br><b>(Must have misfire fault code)</b><br><b>(Southern California, Southern Florida and Tennessee ONLY)</b><br><b>(Untouched vehicles)</b>                                                     |
|                   | Jetta GLI, Golf GTI, Tiguan      | 19    | 2.0T<br>(DKFA, DGUA)  | All          | HPFP Bolt               | Customer states MIL-on, HPFP mounting bolts loose/broken<br><b>(HPFP bolts must be loose/broken)</b>                                                                                                                    |
| <b>Chassis</b>    | Jetta, GTI, Golf, SportWagen     | 19-21 | All                   | Standard     | Clutch Pedal Noise      | Customer states clutch pedal makes noise<br><b>(Untouched vehicles)</b>                                                                                                                                                 |
| <b>Electrical</b> | Passat                           | 19-20 | All                   | All          | No Terminal 15          | Customer states "No Crank/No Start"<br><b>(untouched vehicles)</b>                                                                                                                                                      |
|                   | Atlas, Atlas Cross Sport         | 19-21 | All                   | All          | Seat Memory Inoperative | Customer states seat memory inoperative<br><b>(Must have fault code B135454 and B201000 in Driver Side Seat Adjustment (36))</b><br><b>(untouched vehicles)</b>                                                         |
| <b>Other</b>      | Golf, Golf SportWagen, Jetta GLI | 17-19 | All                   | All          | Suction Jet Pump        | Customer states fuel odor/leak in the rear part of the vehicle <b>(without a punctured fuel tank, hoses or pipes)</b> or difficulty fueling fuel tank or fuel coming back up filler neck<br><b>(untouched vehicles)</b> |