



TECHNICAL SERVICE BULLETIN

Active Front Steering (AFS) - Additional Service Required During Replacement Of Air Bag And/Or RCM

**20-
2373**
22 October
2020

Model:

Ford 2015-2018 Edge
Lincoln 2016-2018 MKX

Summary

NOTE: Provide a copy of this TSB to the Parts Department Manager, Body Shop Manager and all other Dealership personnel that may require this information.

Issue: 2015-2018 Edge, 2016-2018 MKX vehicles equipped with active front steering (AFS) may require additional service when replacing the driver airbag using certain part numbers only and/or if replacing the restraints control module (RCM). In addition, some vehicles may exhibit diagnostic trouble code (DTC) U2300 stored in the RCM if the correct programming procedure was not followed.

Action: Follow the Service Procedure steps on vehicles that meet the following criteria:

- One of the following vehicles:
 - 2015-2018 Edge
 - 2016-2018 MKX
- Vehicles equipped with active front steering (AFS) only
- At least one of the following conditions:
 - Driver airbag is being or has been replaced for any reason with any of the part numbers listed in Step 2 of the Service Procedure
 - RCM is being or has been replaced for any reason
 - Possible DTC U2300 stored in the RCM

Warranty Status: Information Only – Not Warrantable.

Repair/Claim Coding

Causal Part:	IN
Condition Code:	38

Service Procedure

1. Is the RCM being replaced for any reason?
 - (1). Yes - proceed to Step 3.
 - (2). No - proceed to Step 2.
2. Is the driver airbag being replaced for any reason using one the following part numbers?
 - HA1Z-58043B13-DF (Lincoln MKX - Cappuccino)
 - HA1Z-58043B13-DG (Lincoln MKX - Hazelnut)

- HA1Z-58043B13-DH (Lincoln MKX - Ebony / Black)
 - HA1Z-58043B13-DJ (Lincoln MKX - Indulgence)
 - HA1Z-58043B13-DK (Lincoln MKX - Muse)
 - GT4Z-58043B13-GB (Ford Edge - All)
- (1). Yes - proceed to Step 3.
- (2). No - proceed to Step 4.
- 3.** Reprogram the RCM using the latest software level of the appropriate Ford diagnostic scan tool.
Proceed to Step 4.
- 4.** Run an All Continuous Memory DTC (ALL CMDTC) check with the appropriate Ford diagnostic scan tool. Is DTC U2300 present?
- (1). Yes - proceed to Step 5.
- (2). No - repair is complete.
- 5.** To resolve the U2300 DTC, the RCM and body control module (BCM) require updated as-built data. Contact the Technical Assistance Center (TAC) to receive instructions on how to correctly program the updated as-built data into the RCM and BCM.

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