

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

**ENGINE NO START WITH DTC B13D3:97 STORED DUE TO
ACTIVATION OF PACEMAKER FUNCTION**

Service Alert No.: SA-048/20

Last Issued: 09/21/2020

BULLETIN NOTES

This Service Alert supersedes the previously issued Service Alert(s) listed below: The changes are noted in Red.

Previous Service Alert(s):	Date(s) Issued:
SA-048/20	4/28/20

APPLICABLE MODEL(S)/VINS

2019-**2021** Mazda3

2020-**2021** CX-30

DESCRIPTION

Some customers may experience an engine no start condition where the engine will only start by holding the key transmitter over the Start/Stop button. This may be caused by an accidental activation of the keyless pacemaker function.

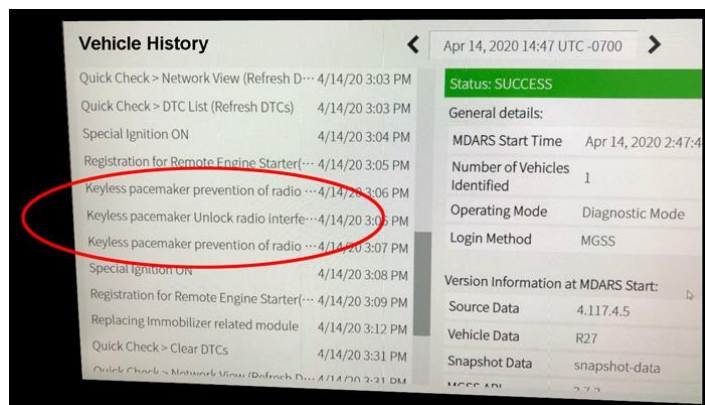
NOTE:

- DTC B13D3:97 (Remote transmitter registration work not completed) **is stored if key programming is performed when keyless pacemaker function is activated.**
- **Key programming is not possible when keyless pacemaker function is activated.**

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Example of Keyless Pacemaker Function activated:



REPAIR PROCEDURE

1. Verify customer concern.
2. Connect MDARS and go to "Vehicle History".

Is the Keyless Pacemaker Function activated?

- YES: Deactivate the Keyless Pacemaker Function.
- NO: This service information does not apply. Go to MGSS [DTC B13D3:97 \[BODY CONTROL MODULE \(BCM\)\]](#).

3. Verify repair.

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