



Technical Service Bulletin

96 Traffic sign recognition does not work after front camera replacement, DTC U111000 or U111100 stored

96 20 56 2060729/1 September 16, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2020 - 2021	All	Traffic Sign Recognition

Condition

Customer states:

- A message stating "Traffic sign recognition: malfunction!" is displayed after the vehicle is started.

Workshop findings:

- The concern occurs after a replacement of the front camera for driver assist systems, R242 (address word 00A5).

One of the following DTCs may be stored in the instrument cluster control module, J285 (address word 0017) or the information electronics control module 1, J794 (address word 005F):

Instrument cluster control module:

- **DTC U111000** (Restricted function because of communication problem) with symptom code 16777012.

Information electronics control module 1:

- **DTC U111100** (Restricted function because of missing message) with symptom code 7201.

Technical Background

A software malfunction causes the activations to be discarded after a component replacement.

Production Solution

New software was implemented CW30/2020.

Service

1. Run the component protection test plan on the camera for driver assist systems, R242 (address word 00A5).
2. Restore the activations (FS-ID): the test plan can be found under the menu *"Update" >> SVM activations >> menu point 2.*



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Note:

A replacement of the front camera for driver assist systems R242 does not fix the problem.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9638		
Damage Code:	0039		
Labor Operations:	Restore component protection and Activations	0151 0000	Time stated on the diagnostic protocol (Max 40 TU)
Diagnostic Time:	GFF – Checking and clearing fault codes included in existing labor operations	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2060729/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2060729) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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