

On-car analysis list from August 3rd, 2020
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on (Must have P0496 in the ECM)
	Jetta	19-20	1.4T (DGXA / DJXA)	All	MIL-on U0284	Customer states MIL-on (Must have U0284 in the ECM) (untouched vehicles)
	Atlas, Atlas Cross Sport	19-21	3.6L (CDVC)	All	Engine Oil Leak	Customer states engine oil leak (leaking from cylinder head valve cover ONLY) (untouched vehicles)
	Jetta, Golf, SportWagen	19-20	1.4T (DGXA / DJXA)	All	Engine Oil Leak	Customer states engine oil leak (UPPER or LOWER ENGINE OIL PAN ONLY) (untouched vehicles)
	Jetta	18-19	1.4T (CZTA, DGXA, DJXA)	All	MIL-on P0111	Customer states MIL-on (Must have P0111 in the ECM) (untouched vehicles)
	Atlas, Atlas Cross Sport	18-21	3.6L (CDVC)	All	MIL-on P2407	Customer states MIL-on (Must have P2407 in the ECM) (For MY18 & MY19, software must be level 9970 or higher)
	Tiguan	20	2.0T (DGUA)	All	MIL-on P11**	Customer states MIL-on (Must have P11A1/P11A2/P11A3/P11A4/P11A5/P11A6/P11A7/P11A8/P11A9/P11AA/P11AB/P11AC/P11AD/P11AE/P11AF/P11B0 in the ECM) (Untouched vehicles)
	Jetta GLI	19-20	2.0T (DKFA)	All	Fuel Line Rattle	Customer states rattle noise from under vehicle (Must confirm fuel lines are source of noise)
	Jetta GLI, Golf GTI, Tiguan	19	2.0T (DKFA, DGUA)	All	HPFP Bolt	Customer states MIL-on, HPFP mounting bolts loose/broken (HPFP bolts must be loose/broken)
Electrical	Passat	19-20	All	All	No Terminal 15	Customer states "No Crank/No Start" (untouched vehicles)
	Passat	16-20	All	All	Seat Heater	Driver seat heater inoperative (Must have fault code B139813 in A/C/heating electronics) (untouched vehicles)
	Jetta	19	All	All	Headlights cracked	Customer states both headlights are cracked (untouched vehicles) (CANNOT have outside influence)
Body	Atlas	19-20	All	All	Dash Noise	Customer states noise heard when adjusting air distribution on HVAC controls (untouched vehicles)
	Atlas	19-20	All	All	Wind Noise	Wind Noise from the Front Driver or Passenger Door (untouched vehicles) (CANNOT have outside influence)
Other	Jetta, Jetta Wagon, Jetta SportWagen, Golf, Golf Wagon, Beetle, Beetle Convertible	09-14	2.0 TDI (CJAA/CBEA)	All	TB Data P0401	Customer states MIL-on (Must have P0401 in the ECM) (Must be performing TB 01-18-13 / 2034898) (concern group TDI Emissions) <u>(Fill out attachment in VTA: Gen I-TDI Survey)</u>