



Technical Service Bulletin

PSS 90 Audi adaptive light or adaptive driving assistant malfunction, DTC C12B3FB or B200FF3 stored in the driver assist

90 20 53 2059889/1 June 25, 2020.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6, A7, A8, Q8, and Audi e-tron quattro	2019 - 2021	All	Not Applicable
Q7	2020 - 2021	All	Not Applicable

Condition

Customer states:

- An Audi Adaptive light or Adaptive Driver Assistant malfunction is displayed in the instrument cluster.

Workshop findings:

The following DTC is stored in the front sensor for driver assistant systems, J1121 (address word 00A5):

- **DTC C12B3FB** (front camera for driver assist systems – malfunction) with symptom code 221187.

Or

- **DTC B200FF3** (internal problem) with symptom code 221193.

Or

- **DTC B200FF3** (internal problem) with symptom code 221280.

Technical Background

A software issue can cause those DTCs to enter erroneously.

Production Solution

Not applicable.



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Service

1. Clear the DTC entries. This will temporarily resolve the problem.
2. Explain to the customer that a solution is forthcoming for the end of 4th quarter of 2020 and that no repairs are necessary at this point. Do not replace any components for this condition since this will not resolve the customer's concern.
3. Create a PSS record in the PSS application through the Pending Service Solutions (PSS) link in AccessAudi (under *Related Links >> Service*), or through the Technical Assistance page in Elsa.

Warranty

Claim Type:	• 110 up to 48 Months/50,000 Miles. • G10 for CPO Covered Vehicles – Verify Owner. • If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9093		
Damage Code:	0039		
Diagnostic Time:	GFF	0150 0000	Time stated on the diagnostic protocol (Max 20 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2059889/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (2059889) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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