

STAR ONLINE PUBLICATION

Case Number: S2018000004

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Symptom/Vehicle Issue: Issue includes a fault code set in the powertrain control module (PCM) for U04B1-00-Invalid Data Received From Battery Monitor Module **after flashing PCM for Customer Satisfaction Notification (CSN) W05.**

Discussion: If after performing module flash procedure on the PCM for CSN W05 the fault code U04B1-00 sets in the PCM, perform the following procedure before attempting to follow published diagnostic procedures for the fault code mentioned above:

- Access the body control module (BCM) using WiTech2.
- Go to the BCM Misc. Menu
- Perform BCM restore configuration routine
- Erase fault codes in PCM if needed.
- Cycle key off
- Start engine and make sure fault in PCM is gone

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found