



Technical Service Bulletin

SUBJECT:			No: TSB-13-15-001
CATALYTIC CONVERTER (DTC P0421 OR P0431 MAY BE SET) WARRANTY EXTENSION			DATE: December, 2013
			MODEL: See Below
CIRCULATE TO:	☐ GENERAL MANAGER	☒ PARTS MANAGER	☒ TECHNICIAN
☒ SERVICE ADVISOR	☒ SERVICE MANAGER	☒ WARRANTY PROCESSOR	☐ SALES MANAGER

PURPOSE

Due to variations in production, certain exhaust manifold mounted catalytic converters may experience catalyst layer separation on affected vehicles. If this occurs, the MIL will illuminate with DTC P0421 or P0431, "Warm Up Catalyst Efficiency Below Threshold" stored in the PCM.

Mitsubishi Motors North America, Inc. is extending the catalytic converter warranty **only on affected vehicles currently registered in certain states (see section below)** from 8 years / 80,000 miles to 10 years / 120,000 miles. Please refer to Warranty Bulletin WB 2014-011 for additional details.

AFFECTED VEHICLES

Fields marked with a "X" indicates the warranty extension applies to that specific model currently registered in the listed state. (Also check the MDL Superscreen. All affected vehicles will be identified on the MDL Superscreen.)

		2006 Galant V6	2007 Galant V6	2008 Galant V6	2006 Eclipse V6	2007 Eclipse V6	2008 Eclipse V6	2007 Eclipse Spyder V6	2008 Eclipse Spyder V6
Currently Registered in the State of	California	X	X	X	X	X	X	X	X
	Maine	X	X	X	X	X	X	X	X
	Massachusetts	X	X	X	X	X	X	X	X
	Vermont	X	X	X	X	X	X	X	X
	Connecticut			X			X		X
	Pennsylvania			X			X		X
	Rhode Island			X			X		X

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles currently registered in the states of California, Maine, Massachusetts, Vermont, Connecticut, Pennsylvania, and Rhode Island informing them of the warranty extension. A copy of the customer notification letter appears at the end of this bulletin.

PROCEDURE

If an exhaust manifold mounted catalytic converter requires replacement, **only replace the necessary side**. Follow the service manual procedure in Group 15 of the applicable service manual for catalytic converter replacement.

IMPORTANT

IF DTC P0421 OR P0431 IS STORED IN THE PCM AND THE AFFECTED VEHICLE IS A 2006 ECLIPSE V6, ENSURE THE PCM HAS BEEN REPROGRAMMED PER EMISSIONS RECALL BULLETIN EMR-06-002. IF EMR-06-002 HAS NOT BEEN PERFORMED, PLEASE REPROGRAM THE PCM BEFORE PROCEEDING WITH THIS REPAIR.

CHECK ON THE WARRANTY SUPERSCREEN TO VERIFY THAT EMR-06-002 HAS BEEN PERFORMED OR INSPECT THE UNDERSIDE OF THE VEHICLE'S HOOD FOR THE ENGINE COMPARTMENT / CONTROL MODULE LABEL AND CONFIRM "EMR-06-002" IS LISTED ALONG WITH THE APPROPRIATE ROM ID#, 1860A220HD FOR A/T EQUIPPED VEHICLES, OR 1860A219HH FOR M/T EQUIPPED VEHICLES.

Continued

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The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website (www.mitsubishitechinfo.com).

PARTS INFORMATION

Use the genuine Mitsubishi part listed below.

Description	Part Number
Manifold, Exhaust, RH, W/Cat	1555A425
Manifold, Exhaust, LH, W/Cat	1555A420

WARRANTY INFORMATION

Right Exhaust Manifold with Catalytic Converter Replacement

Nature Code: 30D

Cause Code: 990

Labor Operation No.: 15990191

Time Allowance: 2.4 hr.

Warranty Coverage: Basic 10 years / 120,000 miles

Special Warranty Information: Normal warranty procedures apply.

Left Exhaust Manifold with Catalytic Converter Replacement

Nature Code: 30D

Cause Code: 990

Labor Operation No.: 15990193

Time Allowance: 1.2 hr.

Warranty Coverage: Basic 10 years / 120,000 miles

Special Warranty Information: Normal warranty procedures apply.

Currently Registered in the State of:	Model Names	Model Years	Labor Oper. #	V6 Side	Labor Time
California, Maine, Massachusetts, Vermont	Eclipse V6	2006-2008	15990191	Right	2.4 hrs.
	Galant V6 Eclipse Spyder V6		15990193	Left	1.2 hrs.
Connecticut, Pennsylvania, Rhode Island	Eclipse V6	2008	15990191	Right	2.4 hrs.
	Eclipse Spyder V6 Galant V6		15990193	Left	1.2 hrs.

All replaced catalytic converters will be requested to be returned. Retain all replaced converters until you receive a part return request letter or the standard holding period has elapsed (30 days beyond the end of month paid statement date).



WARRANTY BULLETIN

**Catalytic Converter Warranty
Extension for 2006 - 2008 V6
Galant – Eclipse – Eclipse Spyder
Currently Registered in Listed States**

Warranty Bulletin Application		
USA	Canada	P. Rico
X		
Issue Date	December 20, 2013	
Bulletin Number	WB 2014-011	

Coverage Extension: 8-Years/80,000 miles extended to 10-Years/120,000 Miles

The California emission's warranty coverage on the catalytic converter in the exhaust manifolds on all 2006-2008 model year V6 Galant, Eclipse and Eclipse Spyder models currently registered in the listed states in the chart below has been extended from the original 8-years/80,000 miles, whichever came first to 10-years/120,000 miles, whichever comes first.

Coverage Application: NOTE: This is NOT a Recall Campaign.

The catalytic converter may ONLY be replaced if a customer has an illuminated MIL and the recorded DTC is either P0421 or P0431. The replacement of a defective catalytic converter(s) may be claimed on warranty claim (type W).

Applicable states and labor operations and times as shown.

Currently Registered in the State of:	Model Names	Model Years	Labor Oper. #	V6 Side	Labor Time
California, Maine, Massachusetts, Vermont	Eclipse V6	2006-2008	15990191	Right	2.4 hrs.
	Galant V6		15990193	Left	1.2 hrs.
Connecticut, Pennsylvania, Rhode Island	Eclipse Spyder V6	2008	15990191	Right	2.4 hrs.
	Galant V6		15990193	Left	1.2 hrs.

Nature Code: 30D Cause Code: 990

- All observed DTC Codes must be entered on the claim in the DTC fields.
- All replaced converters will be requested to be returned.
- This warranty extension applies only **to** vehicles with Genuine Mitsubishi catalytic converters.
- After market replacement converters are not covered by this warranty extension.
- Only vehicles currently registered in the listed states are eligible.
- Eligible vehicles for this warranty extension will be identified on the MMNA Superscreen.

Warranty Extensions

PS V6 CALIF EMIS STATES CAT CON WARR EXTEND TO 10YRS/120,000 DLR SEE WB2014-XXX

If you have any questions, please call the Warranty Information Line @ 1.800.380.2324 or email us at WarrantyWebHotline@mmsa.com.

MMNA WARRANTY ADMINISTRATION

- Check Box As Reviewed ☐ SERVICE MANAGER ☐ OFFICE MANAGER ☐ GENERAL MANAGER
☐ PARTS MANAGER ☐ OTHER ☐ WARRANTY ADMINISTRATOR



Mitsubishi Motors North America, Inc.

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Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

AFFECTED VEHICLES

MODEL: 2006 – 2008 Galant V6, 2006 – 2008 Eclipse V6, 2007 – 2008 Eclipse Spyder V6

Date: January, 2014

Dear Mitsubishi Owner,

Mitsubishi Motors North America Inc. has determined that due to variations in production, certain exhaust manifold mounted catalytic converters may experience catalyst layer separation on affected vehicles. If this occurs, the vehicle's on board diagnostic software (OBDII) will illuminate the "Service Engine Soon" or "Check Engine Light" indicator.

To ensure your continued satisfaction with your vehicle, Mitsubishi is extending the warranty for the exhaust manifold mounted catalytic converters on your vehicle from the current 8 years / 80,000 miles to **10 years / 120,000 miles**, whichever comes first.

If you already had an exhaust manifold mounted catalytic converter replaced on your vehicle and paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Please keep a copy of this notification with your vehicle's warranty book for future reference. If you have any questions, please contact us:

Mitsubishi Customer Relations Department • P.O. Box 6400 Cypress, CA 90630-0064
Phone 1-888-648-7820 Hours: Monday – Friday 7 a.m. – 4 p.m. Pacific Time

Sincerely,

Mitsubishi Motors North America, Inc.

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