



Preliminary Information

PIT5586D Diagnostic Tip - IPC Gauges Inoperative or Fluctuate, No Crank, Start then Stall

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	Escalade	2017 - 2020	All	All	All	All
Chevrolet	Silverado	2017 - 2018	All	All	All	All
Chevrolet	Silverado LD	2019	All	All	All	All
Chevrolet	Silverado 2500/3500	2019	All	All	All	All
Chevrolet	Silverado 4500HD, 5500HD, 6500HD	2019 - 2020	All	All	All	All
Chevrolet	Suburban	2017 - 2020	All	All	All	All
Chevrolet	Tahoe	2017 - 2020	All	All	All	All
GMC	Sierra	2017 - 2018	All	All	All	All
GMC	Sierra Limited	2019	All	All	All	All
GMC	Sierra 2500/3500	2019	All	All	All	All
GMC	Yukon	2017 - 2020	All	All	All	All

Involved Region or Country	North America
Condition	Some owners may comment on any of the following issues below: - IPC gauges inoperative or fluctuate - No Crank - No Start - Start then Stall - SIR Light / Service Airbag Message - Service Suspension Message - Radio display blank - Steering Wheel Controls (SWC) not illuminated - Turn Signal no audible feedback - HVAC controls inoperative - Any of the following DTC's: B1011, B1370, B3980, U0020, U0029, U007D, U0073, U0078, U0100, U0101, U0102, U0104, U0121, U0140, U0146, U0151, U0155, U0164, U0184, U0186, U0198, U0237, U0255, U0422
Cause	These concerns could be caused by the Serial Data Gateway Module (SDGM) X1 or X2 connector terminals being bent, backed out, or having loose terminal tension.

Correction:
Repair affected terminal(s) as needed.

Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

Version History

Version	4
Modified	10/2/2017 - Created on 03/27/2018 - Updated model years. 08/27/2018 - Updated model year. 06/24/2019 - Added 2019 Silverado 4500HD, 5500HD, 6500HD models per TAC Case # 9-5302275191 03/11/2020 - Added 2020 Model Year per TAC Case # 9-5854270986

