STAR ONLINE PUBLICATION

Case Number: S20190000001

Release Date: 02/07/2020

Symptom/Vehicle Issue: U11E8-00-LOST COMMUNICATION WITH EPS STEERING TORQUE MESSAGE

Discussion: Inspect the EPS Jumper Circuit F914 at the headlamp/dash harness side, inline connector XY211 for broken or stressed wires. Inspect pins for pushout. Defect can be from the back of the connector throughout the exposed area. If no damages are found, check along other areas of the circuit for breaks or rubbing. If no issue found, check for continuity/resistance of the EPS Jumper harness.

Note- It is unlikely that the EPS Gear is the cause of the fault code. Diagnose wiring or other modules before replacing the gear.

Full Repair Kit: 68358151AA

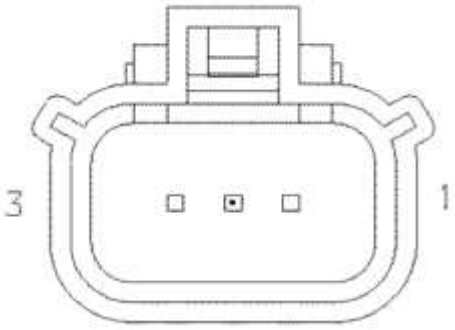
No terminal repair kits have been identified.

A specific removal tool has not been identified.

End View

Pin Information

Cav	Circuit	Gauge	Color	Function
1	D138	0.50	YE	CAN C (-)
2	D139	0.50	YE/BN	CAN C (+)
3	F914	0.50	PK/BN	FUSED IGNITION RUN/START



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found