

ATTENTION:

GENERAL MANAGER ☐

PARTS MANAGER ☐

CLAIMS PERSONNEL ☐

SERVICE MANAGER ☐

IMPORTANT - All
Service Personnel
Should Read and
Initial in the boxes
provided, right.

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SUBARU

QUALITY DRIVEN® SERVICE

SERVICE INFORMATION BULLETIN

APPLICABILITY: 2015-19MY Legacy and Outback
2017-19MY Impreza
2016-19MY Crosstrek
2017-19MY Forester
2016-19MY WRX
2019MY Ascent

NUMBER: 07-174-20

DATE: 03/26/20

SUBJECT: DTC B2350- Rear Cross Traffic Alert, Service Manual Correction

INTRODUCTION:

This Service Information Bulletin provides details of a correction to the diagnostic procedure for DTC B2350- REAR RADAR COMMUNICATION ERROR on the models listed above.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

Both the **INCORRECT** and **CORRECT (Step 6)** diagnostic procedure information for DTC B2350 is supplied below. Radar Sensor replacement procedures are unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools, required processes and related one-time-use parts needed for a complete and lasting repair.

In the case of a faulty radar sensor, DTC B2350 is registered to the **opposite side** of the faulty sensor. Therefore, to repair the system, the radar sensor on the **opposite side** of the sensor displaying the DTC must be replaced.

**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD
RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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INCORRECT Service Manual Description:

Step	Check	Yes	No
6 CHECK SRVD. 1) Restore the vehicle to its original state. 2) Perform the Clear Memory Mode. <Ref. to RVD(diag)-14, OPERATION, Read Diagnostic Trouble Code (DTC).> 3) Perform the Inspection Mode. <Ref. to RVD(diag)-17, Inspection Mode.>	Is DTC B2350 displayed? (Current malfunction)	Replace the radar sensor on the side that displayed the DTC. <Ref. to RVD-6, Radar Sensor.>	Even if DTC is displayed, the circuit has returned to a normal condition at this time. Reproduce the failure, and then perform the diagnosis again. NOTE: In this case, temporary poor contact of connector, temporary open or short circuit of harness may be the cause.

CORRECT Service Manual Description:

Step	Check	Yes	No
6 CHECK SRVD. 1) Restore the vehicle to its original state. 2) Perform the Clear Memory Mode. <Ref. to RVD(diag)-14, OPERATION, Read Diagnostic Trouble Code (DTC).> 3) Perform the Inspection Mode. <Ref. to RVD(diag)-17, Inspection Mode.>	Is DTC B2350 displayed? (Current malfunction)	Replace the radar sensor on the opposite side of that displayed the DTC. <Ref. to RVD-6, Radar Sensor.>	Even if DTC is displayed, the circuit has returned to a normal condition at this time. Reproduce the failure, and then perform the diagnosis again. NOTE: In this case, temporary poor contact of connector, temporary open or short circuit of harness may be the cause.

The applicable Service Manuals will be updated with the corrected information soon.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.