

Technical product information

Topic	DTC's B1916F0 - B1916F3 - B191604 - Back up battery for emergency supply
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2057962/2
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0019 - Gateway	B1916F0: Backup battery Critical charge level		Intermittent
0019 - Gateway	B1916F3: Backup battery discharged		Intermittent
0019 - Gateway	B1916F0: Backup battery Critical charge level		static
0019 - Gateway	B191604: Backup battery Faulty		static
0019 - Gateway	B191604: Backup battery Faulty		Intermittent
0019 - Gateway	B1916F3: Backup battery discharged		static

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	
information, navigation, communication, entertainment -> online services -> show event information	control units, services -> error message	
electrical power, electric system, data transfer -> power supply	functionality	

Vehicle data

New Continental GT/GTC and Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S*	2018	E		*	*	*
3S*	2019	E		*	*	*
3S*	2020	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

DTC's B19186F0 or B1916F3 or B191604 evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533

Technical background

In the event any of the afore mentioned DTC's are evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533 - Refer to the Measure section of this TPI

NOTE: Figure 1 within the Measure section shows a Bentayga for illustration purposes only

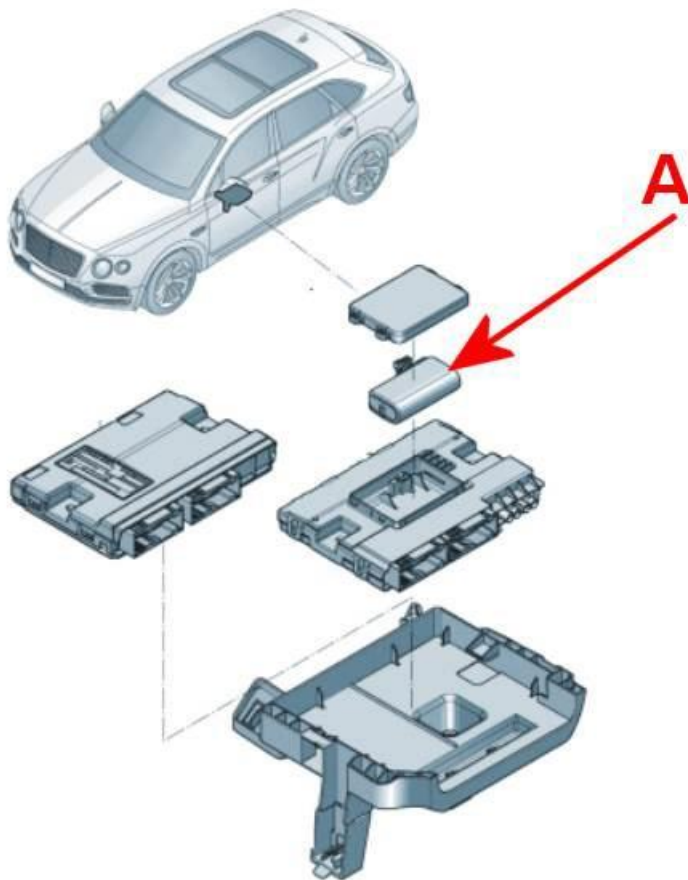
Production change

Not applicable

Measure

Referring to Figure 1 - Replace the back up battery for emergency supply (Point A)

NOTE: The battery is fitted within the Gateway control unit - J533



Warranty accounting instructions

Bentayga

Warranty Type	910 or 110
Labour Operation Code	90 35 19 00
Damage Service Number	90 35
Damage Code	00 40
Time	140 Time units

New Continental GT

Warranty Type	910 or 110
Labour Operation Code	90 35 19 00
Damage Service Number	90 35
Damage Code	00 40

Time	90 Time units
<u>New Continental GTC</u>	
Warranty Type	910 or 110
Labour Operation Code	90 35 19 00
Damage Service Number	90 35
Damage Code	00 40
Time	120 Time units

Parts information

Refer to the ETKA parts catalogue