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Sent on 02 13 2020 **Expires on** 02 27 2020

From Parts and Service Division

Subject Request for Visit: 2018-2020 Accord Electronic Parking Brake DTC C1120-14 Stored

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2018-2020 Accord Electronic Parking Brake DTC C1120-14 Stored

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this iV message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2020 Accords with a customer complaint of the red BRAKE warning light on with the DTC C1120-14 (Electric Parking Brake Switch Circuit Malfunction) stored or in active fault. To better understand the cause of this condition, AHM would like to inspect the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. DTC C1120-14 (Electric Parking Brake Switch Circuit Malfunction) must be stored or in active fault.
2. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.