



Bulletin No.: PIC6400
Published date: 01/29/2020

Preliminary Information

PIC6400 SES Lamp P00FF, B2B05, B2B06

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	CT5	2020	ALL	ALL	ALL	ALL

Involved Region or Country	North America
Condition	Service Engine Soon message P00FF, B2B05, B2B06.
Cause	Software

Correction:

Clear DTC's and restart vehicle, after 1 minute recheck for DTC(s), If DTC(s) reset, replace either HVAC Temp Motor - Front 1 or 2 depending on the DTC setting.

If DTC's do not reset, Do not replace any parts for this concern. Engineering is working on a software update to address this concern.

This PI will be converted to a Bulletin when a resolution is available.

Please communicate to the customer this will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Version History

Version	1
Modified	01/29/2020 - Created on.

