



Preliminary Information

PIT5728B BSCM DTCs P0606 C0021 Set After BSCM Reprogrammed For N192268090 / N192264451 / N192210460

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	All
GMC	Sierra 1500 (New Model)	2019	All	All	All	All

Involved Region or Country	North America
Condition	Some customers may comment after having N192268090 / N192264451 / N192210460 completed, they have a Service Brake System, Reduced Engine Power, and/or Speed Limited messages on the DIC. Along with these messages, a SES MIL will be on and the brake pedal may feel hard. These issues may not appear right away after the update and may occur a day or so later, depending on vehicle usage. When checking for DTC's the BSCM will have set a P0606 and C0021 and the ECM a P25A2. This condition is more likely to occur if the customer uses the Onstar Phone APP to remote start the vehicle.
Cause	If the BSCM was programmed between the dates of December 12th, 2019 to January 15th, 2020 an electrical anomaly during the BSCM initialization could cause these concerns.

Correction:

Note: When performing any programming event, it is critical to maintain proper battery voltage by using a battery maintainer, preferably the GR8 or EL-52800 Diagnostic Charge Battery Station (DCBS).

GM Engineering has released new BSCM calibrations to correct this concern. Reprogram the BSCM with the latest calibrations available in TIS2WEB on January 16th, 2020.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2886628	Electronic Brake Control Module Reprogramming with SPS	0.3 hr

Version History

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Version	3
Modified	12/20/2019 - Created on. 01/06/2020- Updated the Cause, Correction and Warranty sections. 01/15/2020- Updated the Title, Condition, Cause, Correction and Warranty Sections.



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