

Technical product information

Topic	DTC's B1916F0 - B1916F3 - B191604 - Back up battery for emergency supply
Market area	Bentley: worldwide (2WBE),Hongkong-Macau (5HK)
Brand	Bentley
Transaction No.	2057962/1
Level	EH
Status	Approval
Release date	

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0019 - Gateway	B1916F0: Backup battery Critical charge level		Intermittent
0019 - Gateway	B1916F3: Backup battery discharged		Intermittent
0019 - Gateway	B1916F0: Backup battery Critical charge level		static
0019 - Gateway	B191604: Backup battery Faulty		static
0019 - Gateway	B191604: Backup battery Faulty		Intermittent
0019 - Gateway	B1916F3: Backup battery discharged		static

New customer code

Object of complaint	Complaint type	Position
vehicle service -> vehicle diagnosis -> guided fault finding	control units, services -> with event log entry	
information, navigation, communication, entertainment -> online services -> show event information	control units, services -> error message	
electrical power, electric system, data transfer -> power supply	functionality	

Vehicle data

New Continental GT/GTC and Bentayga

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
3S*	2018	E		*	*	*
3S*	2019	E		*	*	*
3S*	2020	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2020	E		*	*	*

Documents

Document name
master.xml

Customer statement / workshop findings

DTC's B19186F0 or B1916F3 or B191604 evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533

Technical background

In the event any of the afore mentioned DTC's are evident within address 0019 - Gateway (Data bus diagnostic interface control unit) - J533 - Refer to the Measure section of this TPI

Production change

Not applicable

Measure

Replace the Gateway (Data bus diagnostic interface control unit) - J533 - Back up battery for emergency supply

NOTE: The battery is fitted within the control unit

Warranty accounting instructions

Refer to Elsa pro Labour operations

Parts information

Refer to the ETKA parts catalogue