



STAR ONLINE PUBLICATION



Case Number: S2623000042

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Symptom/Vehicle Issue: Diagnostic Trouble Code (DTC) U0422 Stored In Power Liftgate Module (PLGM).

Models Affected: 2027 Chrysler Pacifica (RU)

Discussion: <<<NOTE>>> This document applies to STORED U0422 Implausible Data Received From Body Control Module set in PLGM only. If the DTC is active- follow the published diagnostics in Service Library.

Stored PLGM fault U0422 may be found set while using wiTECH and diagnosing an unrelated concern/customer complaint. If the code is stored (not active), no repairs are necessary. Engineering is aware and investigating a service update. Update for the condition is estimated for release early 4th quarter.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous case details that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.