



SSM 54916 2024-2026 Nautilus - PMI Failure With "CallGetRestore Invalid Hardware" Error Message When Programming Various Door Latch Control Modules

Some 2024–2026 Nautilus vehicles may have previously exhibited unsuccessful programmable module installation (PMI) starting with a "CallGetRestore Invalid hardware" error message, when using the Ford Diagnosis and Repair System (FDRS) to program a new door latch control module E (DCME), door latch control module F (DCMF), door latch control module G (DCMG), and/or door latch control module H (DCMH). Diagnostic trouble code (DTC) U211B may also be stored in the door latch control module. The programming concern has been corrected. Download and run the applicable PMI application again using the latest software version of the FDRS scan tool. Make sure to follow any remaining steps to complete the door latch installation and programming. Refer to Workshop Manual (WSM), Section 501-14 > Removal and Installation > Front Door Latch/Rear Door Latch.