

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title DIM Message and DTC BECM P0A9500 and/or P0E2F00		Ref. No. TJ 37376.3.0	
Issuer (Dept.) Technical Service		Issue Date 2/13/26	Status Date 3/3/26
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3113	
Function Description Battery, high voltage		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_37376_1.jpg	0.1399 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Text under Description and Service has been updated.

*If there is a customer complaint of the vehicle not fully charging and/or “Propulsion Warning” message in DIM, in combination with BECM DTC’s P0A9500 and/or P0E2F00, follow the advice under “Service”.

DIM - Driver Information Module

BECM - Battery Energy Control Module

CSC Customer Symptom Codes

Code	Description
7B	Starting/Engine does not start/Engine does not turn/No clicking sound at start attempt
7G	Text window and warning symbol/Yellow symbol and text message

DTC Diagnostic Trouble Codes

ECU	DTC	Fault Type
BECM	P0A9500	Permanent
BECM	P0E2F00	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536							2021-9999		-	202037-999952
539							2022-9999		-	202122-999952

Technical Journal 37376.3.0

SERVICE:

This Technical Journal is a complement to the information in VIDA.

*If the vehicle has a Propulsion Warning in DIM in combination with BECM DTC's P0A9500 and/or P0E2F00, check the following parameters below. Utilize voltage system overview to make sure that the contactors are closed while performing this check.

Note the BECM values in the following parameters:

BECM - High voltage battery, voltage

BECM - Voltage after fuse, front output (measuring point C)

BECM - Voltage after fuse, rear output (measuring point D)

*If the voltages after fuses (front and rear) are greater than the high voltage battery voltage, then the BECM needs to be replaced according to VIDA.

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

Failing Part:

32397518/32397473

VST Operation Number

VST Operation Number	Description
36001-2	Diagnostic trouble codes read/reset

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3113.

To view TJ attachment continue to next page. This TJ has one attachment.

TJ 37376

BECM		IHFA		ACCA	
Parameter	Value	Parameter	Value	Parameter	Value
BECM - High voltage battery, state of charge (SoC)	81.68 %	IHFA - High-voltage system, voltage	434.5 V	VCU1 - Air condition compressor module A ACCA, voltage	434 V
BECM - High voltage battery, sum of cell voltages	433.8 V	IHFA - High voltage system, current	0 A	VCU1 - Air-Conditioning Compressor module A (ACCA), current	1 A
BECM - High voltage battery, voltage	434 V	-----	-----	HVHA	
BECM - High voltage battery, current	12.9 A	IHFA - Low voltage side, voltage	14.4 V	Parameter	
-----	-----	IHFA - Low voltage side, current	55.7 A	Value	
BECM - Safety circuit (interlock) 1, status	Closed	-----	-----	VCU1 - HVHA low voltage supply	14 V
BECM - Safety circuit (interlock) 2, status	Closed	IHFA - ECU supply voltage	14.4 V	VCU1 - HVHA status	Reserved
-----	-----	IEM		VCU1 - HVHA high voltage	OK
BECM - Contactor precharge, status	Open			VCU1 - HVHA current consumption	8 A
BECM - Contactor positive, status	Closed			VCU1 - HVHA requested power consumption	7000 W
BECM - Contactor negative, status	Closed			VCU1 - HVHA power consumption	3880 W
BECM - High-voltage battery, contactor voltage	434.2 V			Vehicle	
-----	-----	OBC		Parameter	
BECM - Voltage after fuse, front output	451.6 V	Parameter		Value	
BECM - Voltage after fuse, rear output	449.3 V	OBC - Charger output voltage		Driving	
-----	-----	-----		-----	
BECM - ECU supply voltage	14.02 V	OBC - Safety circuit (interlock) 3, status		CEM - Battery State of Charge (SoC)	
BECM - Power sustain relay PSR, voltage	14.13 V	-----		90.4 %	
		OBC - ECU supply voltage		CEM - Battery voltage	
		14.34 V		14.4 V	
				CEM - Battery current	
				13 A	

				CEM - Requested charge voltage from CEM	
				14.48 V	

				EGSM - Transmission park position	
				ParkNotEngaged	