



Connection offline

## Technical Service Bulletin

Transaction No.: **2074823/2**

39 Gearbox: hydraulic pump cannot be adapted - P17EF00 in gearbox control unit

Release date: Mar 20, 2026

### Condition

| Model(s)                           | Year(s)     | VIN Range | Vehicle Specific Equipment |
|------------------------------------|-------------|-----------|----------------------------|
| A5, A5 Cabriolet, and A5 Sportback | 2018 - 2023 | All       | DL-382 Gearbox             |
| A6                                 | 2016 – 2024 |           |                            |
| A4, and A4 allroad                 | 2017 – 2024 |           |                            |
| Q5                                 | 2018 – 2024 |           |                            |
| A7                                 | 2019 – 2024 |           |                            |
| A6 allroad, and Q5 e quattro       | 2020 – 2024 |           |                            |
| A7 e quattro                       | 2021 – 2022 |           |                            |
| Q5 Sportback                       | 2021 - 2024 |           |                            |

| REVISION HISTORY |            |                                         |
|------------------|------------|-----------------------------------------|
| Revision         | Date       | Purpose                                 |
| 2                | -          | Revised header (Add Model Year, Models) |
| 1                | 08/09/2024 | Initial publication                     |

#### Customer states:

There is no direct customer complaint. The entry logged in the event memory can occur when work was performed on the gearbox beforehand, such as when components were replaced or repairs were performed.

#### Workshop findings:

Event memory entries related to calibration of the auxiliary hydraulic pump are logged when starting up the gearbox control unit. During the process, the adaptation routine does not start automatically.

### Technical Background

When activating the gearbox control unit, the adaptation routine for the auxiliary hydraulic pump starts automatically. Interruptions may occur. The routine is interrupted. The gearbox control unit must then be updated using the specified SVM code.

### Production Solution

Not applicable.

## Service



Try to reproduce the customer complaint (based on the description/cause of the issue), so it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case we may reject the warranty claim and charge back the cost of the removed parts.

### **For vehicles with high-voltage components:**

To prevent charging of the high-voltage battery during the software update, the high-voltage cable is to be removed BEFORE the entry of the SVM code on vehicles with high-voltage components.

Charging the high-voltage battery during a software update can damage the high-voltage components.

Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.

First update the Transmission Electronics (J217) using the SVM action code 02A223.

Adaptation is then no longer required. The adaptation routine for the auxiliary hydraulic pump starts automatically. Follow the instructions on the vehicle diagnostic tester.

## Warranty

|                          |                                                                                                                                                   |           |                                    |
|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|-----------|------------------------------------|
| <b>Claim Type:</b>       | <ul style="list-style-type: none"><li>If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.</li></ul> |           |                                    |
| <b>Service Number:</b>   | 3511                                                                                                                                              |           |                                    |
| <b>Damage Code:</b>      | 0016                                                                                                                                              |           |                                    |
| <b>Labor Operations:</b> | Software update                                                                                                                                   | 0151 0000 | See SRT with associated operations |
| <b>Diagnostic Time:</b>  | Charge battery                                                                                                                                    | 2706 8950 | See SRT with associated operations |
| <b>Claim Comment:</b>    | As per TSB 2074823/2                                                                                                                              |           |                                    |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

## Additional Information

All part and service references provided in this TSB (**2074823**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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