

Technical Service Bulletin (TSB)

Instrument Panel Cluster (IPC) Heads Up Display (HUD) Failure

REFERENCE:	TSB: 08-123-26 GROUP: 08 - Electrical	Date:	March 21, 2026	REVISION:	—
VEHICLES AFFECTED:	2026 (WS) Jeep Wagoneer/ Grand Wagoneer This bulletin applies to vehicles equipped with Head Up Display (Sales Code LBK).			MARKET APPLICABILITY: ☒ NA☐ MEA ☐ SA☐ IAP ☐ EE☐ CH NOTE: This bulletin applies to the North America market.	
CUSTOMER SYMPTOM:	The vehicle must exhibit/set the following Diagnostic Trouble Code (DTC): - B12B5-49 - Head Up Display Module-Internal Electronic Failure. Customers may experience the following: - Audible ringing noise coming from the instrument panel around the HUD module area when on.				
CAUSE:	HUD Internal Failure				

DISCUSSION:

This Information Only bulletin contains information helpful or useful for technicians in diagnosing. No HUD issue seen by the customer. The technician may see an active IPC DTC B12B5-49 Head Up Display Module-Internal Electronic Failure when the HUD is functioning correctly. This DTC is triggered by an erroneous diagnostic setting within the IPC, and should not be understood as a HUD module failure.

The technician should check to see if the HUD system is off in the IPC HUD menu. If the HUD system is off in the IPC HUD menu, the technician should turn the HUD system on and wait at least 15 seconds and observe if the DTC B12B5-49 changes to stored. If the status of this DTC is stored, **DO NOT** replace the HUD module.

No repairs are to be made at this time. Once available, new PN 68613172AG will have the solution. A SW update is not available to the HUD module.

POLICY:

Information Only.