



STAR ONLINE PUBLICATION



Case Number: S2608000007

Release Date: March 2026

Models Affected: 2026 Jeep Cherokee (KM)

Symptom/Vehicle Issue: Trailer Tow Module (TTM) Setting Active DTC U0100-00 – Lost Communication With ECM/PCM

Discussion: When scanning the vehicle for DTCs you may find U0100-00 – Lost Communication With ECM/PCM setting Active in the Trailer Tow Module (TTM).

If there are no related customer concerns. This DTC can be ignored. It is setting erroneously. Engineering is developing a TTM software update with a tentative release date mid to late 2nd quarter 2026.

Do Not Replace the TTM For This Active DTC

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.