



STAR ONLINE PUBLICATION



Case Number: S268A000004

Release Date: February 2026

Models: 2026 Cherokee (KM)

Symptom/Vehicle Issue: BCM is Setting The Diagnostic Trouble Code DTC U0499-00 Invalid Data Received From Telematic Control Module A

Discussion: DTC U0499-00 is set by BCM causing End Of Line (EOL) failure at plant. This DTC cannot be cleared and has no impact on functionality. Do not attempt to replace or repair parts. This does not cause direct customer impact. Engineering is working on TBM software enhancements, tentative Q2 2026.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.