



Connection offline

Technical Service Bulletin

Transaction No.: **2073599/3**

19 Thermal management system: radiator fan 1 and/or 2 stuck, DTCs P2B3000 or P2B3200 stored in 00C5

Release date: Jan 15, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
e-tron GT, and RS e-tron GT	2022 – 2024	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised title (Change to text) Revised header (Modify model codes) Revised <i>Condition</i> (Change to text, added model table) Revised <i>Technical Background</i> (Change to text) Revised <i>Production Solution</i> (Change to text) Revised <i>Service</i> (Change to text) Revised <i>Warranty</i> (Change to table)
2	06/26/2024	Revised header (Add Model Year 2024) Revised <i>Service</i> (Part introduction dates corrected)
1	04/08/2024	Initial publication

Customer states:

The complaint may vary depending on the current driving profile/load requirement profile.

- Heating output too low / no heating output.
- Cooling output too low / no cooling output.
- Drive power too low.
- Charging capacity too low.

Workshop findings:

The following event memory entries are logged in J1024 Thermal management (address word 00C5):

- **DTC P2B3000** - Symptom 59328: Fan 1 stuck on.

and / or

- **DTC P2B3200** - Symptom 59342: Fan 2 stuck on.

Technical Background

This may be caused by foreign objects or dirt in the fan module.

Frequent journeys on unpaved roads, roads with a gravel surface or gritted roads increase the likelihood of the complaint occurring.

Production Solution

Vehicle production date from March 2023 onwards.

Service

If the complaint is about noise, please first work through TSB 2073030: *19 Grinding or knocking noises from electric cooling fans when active* then reassess the complaint.

Several components have been modified to prevent dirt and stones from entering the fan motor. The new components have additional, larger openings on the underside through which foreign objects can escape and a protective cap on the fan's electric motor to prevent foreign objects/dirt from getting in.

The following versions were modified to rectify the complaint.

Component	Old version	New version	Date of introduction of new version into production
Lower part of wheel housing liner (right-side)	9J1809958B	9J1809958D	1/31/2022
Lower part of wheel housing liner (left-side)	9J1809957B	9J1809957D	1/31/2022
Radiator fan (module incl. cowl) (right-side)	9J1121205C/D	9J1121205F	5/25/2023
Radiator fan (module incl. cowl) (left-side)	9J1121203C/D	9J1121203F	5/25/2023
Protective cap (right-side)	9J1959725	9J1959725A	2/28/2022
Protective cap (left-side)	9J1959459	9J1959459A	2/28/2022
Air deflector (right-side)	9J1121674	9J1121674A	11/15/2021
Air deflector (left-side)	9J1121673	9J1121673A	11/15/2021

If you are replacing a fan as part of this TSB, please check whether there are any other old component versions in the vehicle and replace them with new component versions. Proceed based on the side of the vehicle affected by the complaint.

For example, the fan (right-side) 9J1121205C is the subject of the complaint. Check the version of the components on the right side of the vehicle according to the above table and also replace these components with the new versions if necessary.

If the new version is no longer available, please use the later one.

Note:

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.
Service Number:	1908
Damage Code:	0040
Claim Comment:	As per TSB 2073599/3

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin may be necessary to complete this procedure:

- TSB 2073030, *19 Grinding or knocking noises from electric cooling fans when active*

All parts and service references provided in this TSB (**2073599**) are subject to change and/or removal.

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