



Connection offline

Technical Service Bulletin

Topic	90 Head-up display not working, with DTC B1BE8F0
Market area	Nordamerika (4NA),USA+Canada (4UC)
Brand	Audi
Transaction No.	2080567/1
Level	EH
Status	Released for publishing
Release date	Jan 9, 2026

Diagnostic trouble codes

Diagnostic address	Diagnostic trouble code	Fault symptom	Storage state
0082 - Head-Up-Display	B1BE8F0: Video transmission Log error		static

New customer code

Object of complaint	Complaint type	Position
information, navigation, communication, entertainment -> windshield projection (Head-up Display)	functionality	

Vehicle data

Audi A5, A5, Q5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*
GF*	2025	A		*	*	*
GH*	2025	A		*	*	*
GU*	2025	A		*	*	*

PR numbers

PR numbers
?:without KS0

Control units

Diagnostic address	Software part number	Software version	Hardware part number	Hardware version
0082 - Head-Up-Display	*.919.617.D*	2340	*	*
0082 - Head-Up-Display	*.919.617.T*	2427	*	*

Documents

Document name
master.xml
bearbeitung.jpg
reparaturtiefe.jpg

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), A6 Sportback e-tron, S6 Sportback e-tron, Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU), Q6 e-tron, and SQ6 e-tron	2025	All	Without PR# KS0

Customer states:

- The head-up display intermittently does not work.

Workshop findings:

The complaint can only be reproduced intermittently.

- B1BE8F0** - Video transmission log error is logged in the event memory of the head-up display (diagnostic address 0082).

Technical Background

Software issue in head-up display (diagnostic address 0082).

Production Solution

Production change in the fourth quarter of 2025.

Service

This TSB only applies if the event memory entry **B1BE8F0: Video transmission log error** is *not* logged in combination with an entry such as **B125C01: Video cable electrical malfunction**.

If both entries are logged, you must first work through the event memory entry relating to the video cable using Guided Fault Finding.

If only **B1BE8F0: Video transmission log error** is logged, please perform the software update described in TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9091		
Damage Code:	0039		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations

	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2080567/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2080567**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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