

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (updated repair to KD2) Revised <i>Warranty</i> (Updated warranty table)
1	05/22/2025	Initial publication

Customer states:

At the start of a trip, the warning “High-voltage electrical system: fault. Please contact workshop” (Figure 1) appears in the instrument cluster. The drive system is not activated. The remaining range is displayed as 0 miles (0 km).

- The concern is sporadic. After switching off the ignition and waiting for several minutes (bus sleep), the concern is remedied.



Figure 1. The above message appears at the start of the trip in the instrument cluster.

Workshop findings:

Corresponding DTCs are stored (passive/intermittent) in several control units at the time when the fault occurred.

Module address	Module description	DTC description
008C	Hybrid battery management	U014600 Lost communication with Serial Data Gateway Module "A"
00C5	Thermal Management	U014600 : Lost communication with Serial Data Gateway Module "A"
8133	Low-voltage power distribution 1	U112100 : Databus missing message
812C	Drive and chassis main control module	U014600 : Lost communication with Serial Data Gateway Module "A"
0044	Power steering	U112100 : Databus missing message
0019	Data bus OBD interface	U041200 : Invalid Data Received From Battery Energy Control Module "A"
0017	Instrument cluster	U112100 Data bus missing message



If the complaint is active during the workshop visit, the drive system can be activated by performing a bus sleep cycle. A bus sleep cycle can be achieved by locking the vehicle, and then waiting for five minutes, for example.

Technical Background

Software issue.

Production Solution

Optimized software from week 12/2025.

Service

This TSB replaces PSS 2076787, 90 PSS Warning message about high-voltage electrical system; U014600, U112100, U041200.

To permanently rectify the fault, please perform the software update described in TSB 2079690 00 Combined software update 03.10.00/C (28.13.01) KD2.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9035		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated

			operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2078039/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*

All part and service references provided in this TSB (**2078039**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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