

Technical Service Bulletin

Transaction No.: **2073560/7**

93 Q4 e-tron: vehicle/HV battery does not charge, drive system unavailable 00C6; DTC
P1A0800, P1A0F00, P1A1600

Release date: Jan 5, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2025	All	KB9

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised <i>Condition</i> (Added model table) Revised <i>Service</i> (Updated verbiage)
6	09/10/2025	Revised <i>Service</i> (Updated solution) Revised <i>Warranty</i> (Moved Warranty table) Revised Parts and tools (Removed table)
5	07/21/2025	Revised <i>Technical background</i> (Updated cause) Revised <i>Service</i> (Updated solution) Revised <i>Warranty</i> (Updated Warranty Table)

Customer states:

- The complaint occurs immediately after charging.
- The vehicle/high-voltage battery cannot be charged via AC.
- The drive system cannot be activated.
- The vehicle cannot be unlocked with the key fob.
- The high voltage charging flap cannot be opened.
- The charging connector cannot be unplugged.

Workshop findings:

- The customer statement can be reproduced.
- The 12V battery is discharged.

In the control unit for high-voltage battery charging unit (diagnostic address 00C6), either one of the following DTC entries (intermittent/static) is stored for the **AC fuse**:

- **P1A0800**: Charging unit 1 fuse blown Symptom: 397395.
- **P1A0F00**: Charging unit 2 fuse blown Symptom: 397396.

- **P1A1600:** Charging unit 3 fuse blown Symptom: 397397.

Technical Background

Software issue in control unit for the high voltage battery charging unit (diagnostic address 00C6).



NOTICE

Only the control unit for the high voltage battery charging unit (diagnostic address 00C6) with software part number: 1EA915692M and software: 2007/2207 is affected by this complaint.

Production Solution

Not applicable.

Service

Please perform service campaign 93OE (only if it applies to your VIN)

Battery charger does not have to be replaced.

Warranty

Refer to the accounting instructions from service campaign 93OE due to be carried out. Billing via this TSB is not permitted.

Additional Information

All parts and service references provided in this TSB (**2073560**) are subject to change and/or removal.

©2026 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies, and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites without the prior expressed written permission of the publisher.