

# VOLVO

## Volvo Car USA LLC

## Technical Journal

|                                                                     |                                           |                                 |                               |
|---------------------------------------------------------------------|-------------------------------------------|---------------------------------|-------------------------------|
| Technical Journal Title<br><b>MY26 DIM No Response During Start</b> |                                           | Ref. No.<br><b>TJ 37654.1.1</b> |                               |
| Issuer (Dept.)<br><b>Technical Service</b>                          |                                           | Issue Date<br><b>1/13/26</b>    | Status Date<br><b>1/14/26</b> |
| Car Market<br><b>United States and Canada</b>                       | Partner<br><b>3 US 7510 Volvo Car USA</b> |                                 | Function Group<br><b>3811</b> |
| Function Description<br><b>Combined instrument, complete</b>        |                                           | Page<br><b>Page 1 of 2</b>      |                               |

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\*Updated Vehicle type

If the DIM is not responding during start and no response in DIM is visible in VIDA in combination with DTC VCU1 U015500 follow the instructions under "Service."

### CSC Customer Symptom Codes

| Code | Description                                         |
|------|-----------------------------------------------------|
| GC   | Instrument- /button lighting/Does not work          |
| HE   | Gauges/Other gauge problems                         |
| YF   | Graphic information display/Wholly or partly dimmed |
| GH   | Trip computer/Does not work                         |

### DTC Diagnostic Trouble Codes

| Control Module | Code    | Fault Type |
|----------------|---------|------------|
| VCU1           | U015500 | Permanent  |

### Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 225  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 227  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 236  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 238  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 246  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 256  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | ED  |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | EF  |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | K7  | BK7KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | K8  | BK8KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |

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| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 536  | K9  | BK9KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | L1  | BL1KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | L3  | BL3KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 536  | L5  | BL5KERS  |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |
| 539  |     |          |       |      |      |       | 2026-2026  |       | -             | 202528-202546    |

### SERVICE:

If above criteria in description is fulfilled replace DIM-unit according to VIDA.

(Criteria: Vehicle structure week, DIM not responding & VCU1 - U015500 DTC)

### Abbreviations:

DIM - Driver Infotainment Module

VCU - Vehicle Computational Unit

DTC - Diagnostic Trouble Code

### Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Please note that fault tracing is not eligible for separate reimbursement under this TJ. Any fault tracing VST operation numbers will be rejected.

Note that the TJ number must be stated in the repair order text.

### VST Operation Number

| VST Operation Number | Description                                         |
|----------------------|-----------------------------------------------------|
| 98817-2              | DTC readout/ reset incl. Vida connection acc. to TJ |
| 98787-2              | Driver information module (DIM) replace acc. to TJ  |

### VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 3811.