



Connection offline

Technical Service Bulletin

Transaction No.: **2079998/3**

35 Gearbox: drive system fault in instrument cluster, DTC P071100 symptom 20756 -
diagnostic address 0002

Release date: Dec 18, 2025

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback e-tron, SQ5, SQ5 Sportback e-tron (GU)	2025 – 2026	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Added Model Year) Revised <i>Warranty</i> (Updated Labor Operations)
2	11/10/2025	Revised <i>Condition</i> (Corrected instructions)
1	11/10/2025	Initial publication

Customer states:

- The drive system fault warning lamp lights up in the dash panel insert.

and/or

- There is no direct customer complaint.
- The event memory entry specified in the workshop findings is found in gearbox electronics control unit J217 in connection with a different complaint.

Workshop findings:

The following event memory entry (static/intermittent) is logged in the gearbox electronics control unit (diagnostic address 0002):

- P071100:** "Transmission Fluid Temperature Sensor "A" Circuit Range/Performance" with symptom 20756

and subsequent entry

- P270800:** "Solenoid Valve 6 is sticking on" with symptom 20859
- The customer only complained about a warning lamp lighting up.

Technical Background

Not applicable.

Production Solution

Optimized software.

Service

This bulletin replaces PSS TSB 2078847, *35 PSS Gearbox: Drive system fault in instrument cluster, DTC P071100 symptom 20756 - diagnostic address 0002*.

Please check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the software update described in TSB 2079690.

Note:

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3730		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts, an additional lump sum of 50 time units is possible per flash cancellation.	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2079998/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

The engine control unit software must be updated on this vehicle. Inform the customer about the software update and ask them whether the engine control unit has been altered by chip tuning. Explain to the customer that updating the engine control unit software renders the chip tuning ineffective. In certain circumstances, the engine control unit may even be damaged by the software update. Ask the customer to clarify with the tuning company in advance whether a software update is possible. Damage to the engine control unit resulting from chip tuning cannot be billed to AUDI AG under warranty. Please refer the customer to the Warranty and Maintenance booklet to learn more

about how chip tuning can impact warranty coverage. Explain to the customer that neither AUDI AG nor your company can be held responsible for damage caused by the software update or for damage that occurs as the result of not having the update performed. Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

All part and service references provided in this TSB (**2079998**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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