



Connection offline

Technical Service Bulletin

Transaction No.: **2079833/3**

93 PPE/PPC - high-voltage electrical system fault P0A0C00 in 008C

Release date: Dec 19, 2025

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025	All	Not applicable

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised <i>Service</i> (Updated verbiage) Revised <i>Warranty</i> (Updated Labor Operations)
2	12/04/2025	Revised <i>Condition</i> (Added model table) Revised <i>Warranty</i> (Added warranty table)
1	11/04/2025	Initial publication

Customer states:

- The red electrical system warning is shown in the instrument cluster with the message “Electrical system: fault. Safely stop vehicle”.
- The drive system cannot be activated.

Workshop findings:

- The following event memory entry is logged in the hybrid battery management control unit (diagnostic address 008C):
 - P0A0C00** (symptom ID: 14746385): Pilot line for high-voltage system short circuit to earth.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Please perform the software update described in TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2*.

Warranty

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9325		
Damage Code:	KD02		
Labor Operations:	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drives, and additional work)	0151 0040	130 TU
	In the case of additional attempts after flash abort occurred, an additional lump sum of 50 time units can be claimed per flash cancellation	0150 9999	50 TU Per each documented attempt
Claim Comment:	As per TSB 2079833/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2079833**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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