



Connection offline

Technical Service Bulletin

Transaction No.: **2079930/2**

97 Various messages in the instrument cluster, 00C5 cannot be reached - U02AB00 / U042200

Release date: Dec 16, 2025

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU)	2025	All	Not Applicable

REVISION HISTORY

Revision	Date	Purpose
2	-	Revised header (Added software version filter)
1	11/10/2025	Initial publication

Customer states:

There are various warning messages in the instrument cluster.

For example:

- **Drive system: fault. Limited performance. Please contact workshop**
- **Loose wheel warning: fault. See owner's manual.**
- **Tire pressure: fault. See owner's manual.**
- **Initializing active front assist. Please wait...**
- **Brakes: function restricted. You can continue driving cautiously. Please contact workshop.**
- **Fault in cooling system**

Workshop findings:

The customer's statement can be reproduced.

Diagnostic address 00C5 cannot be reached.

In addition to this, it may also not be possible to reach diagnostic address 8132.

The following DTC is stored in Engine electronics, J623 (address word 0001):

- **U02AB00:** Thermal management control unit – no communication (active/static).

The following DTC may also be stored in Engine electronics, J623 (address word 0001):

- **U042200:** Invalid data received from body control module (active/static).

On vehicles with 2.0 I TFSI engines (engine code DWZA, DWZB or DXCA) the following entry may also be logged:

- **P021700:** Engine Coolant Over Temperature Condition – symptom 47156.

Technical Background

Software issue in onboard supply control unit J519.

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution TSB 2078345, *97 PSS Various messages in the instrument cluster, 00C5 cannot be reached - U02AB00 / U042200*.

1. Perform a terminal 30 reset for at least 15 minutes. Diagnostic addresses 00C5 and 8132 can be reached after this.
2. Please then check whether TSB 2079690, *00 Combined software update 03.10.00/C (28.13.01) KD2* is visible for this vehicle. If this is the case, please perform the software update described in TSB: 2079690.

Warranty

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	KD02		
Labor Operations:	<u>ONLY terminal 30 reset (for vehicles which TSB: 2079690 is not yet visible)</u>		
	GFF / Guided Functions	0150 0010	See SRT with associated operations
	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	Loosen and secure ground cable	9785 0999	20 TU
	<u>Terminal 30 reset AND software update (for vehicles which TSB:2079690 is already visible).</u>		
	Software update, including connecting battery charger	0151 0010	See SRT with associated operations
	Fixed rate for software update, including all required preliminary and follow-up work (including bus sleep cycle, calibration drive, additional work and restarting software update if flashing is aborted)	0151 0040	130 TU
	Loosen and secure ground cable	9785 0999	20 TU

Claim Comment:	As per TSB 2079930/2
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When performing the combined software update, time stamps are not required for billing under warranty. You are therefore permitted to work on other vehicles at the same time. The combined software update can also be performed by non-productive personnel.

Additional Information

All part and service references provided in this TSB (**2079930**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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