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GROUP: Vehicle Performance

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 18-037-14 REV. B, DATED NOVEMBER 19, 2014 WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE ADDITIONAL SOFTWARE ENHANCEMENTS.**

HELP USING THE wiTECH DIAGNOSTIC APPLICATION FOR FLASHING AN ECU IS AVAILABLE BY SELECTING “HELP” THEN “HELP CONTENTS” AT THE TOP OF THE wiTECH DIAGNOSTIC APPLICATION WINDOW.

THE wiTECH SOFTWARE LEVEL MUST BE AT 15.04 OR HIGHER TO PERFORM THIS PROCEDURE.

SUBJECT:

Flash: 6.4L Powertrain Diagnostic And System Enhancements

OVERVIEW:

This bulletin involves reprogramming the Powertrain Control Module with the latest available software.

MODELS:

2014	(LC)	Dodge Challenger
2014	(LD)	Dodge Charger
2014	(LX)	Chrysler 300

NOTE: This bulletin applies to vehicles equipped with a 6.4L engine (Sales Codes ESG or ESH).

SYMPTOM/CONDITION:

A small number of customers may experience one or more of the following conditions.

- **With the cluster set on metric units, they are unable to accurately increase or decrease the cruise control set speed using the resume or set buttons. Instead of changing vehicle speed by 1 KPH when pressing the buttons, the vehicle speed will increase approximately 1.6 KPH.**
- **Potential gear hunting during cruise operation at lower vehicle speeds (25-40mph).**
- **The generator indicator light may be illuminated on the instrument cluster even though the generator is properly charging.**

In addition, a small number of customers with manual transmission equipped vehicles, may experience certain symptom/conditions or a Malfunction Indicator Lamp (MIL) illumination. Upon further investigation the Technician may find that the following Diagnostic Trouble Code has been set:

- P2096 - Downstream Fuel Trim System 1 Lean. (LC vehicles with sales code ESH with a manual transmission (sales code DEC).
- P2097 - Downstream Fuel Trim System 1 Rich. (LC vehicles with sales code ESH with a manual transmission (sales code DEC).
- P2098 - Downstream Fuel Trim System 2 Lean. (LC vehicles with sales code ESH with a manual transmission (sales code DEC).
- P2099 - Downstream Fuel Trim System 2 Rich. (LC vehicles with sales code ESH with a manual transmission (sales code DEC).
- P0300 - Multiple Cylinder Misfire (set during engine warm-up) (LC vehicles with sales code ESH with a manual transmission (sales code DEC).

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all engine systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition or if the technician finds the DTCs above, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. Reprogram the PCM with the latest available software. Detailed instructions for flashing control modules using the wiTECH Diagnostic Application are available by selecting the "HELP" tab on the upper portion of the wiTECH window, then "HELP CONTENTS." This will open the Welcome to wiTECH Help screen where help topics can be selected.

NOTE: **After PCM reprogramming, the following must be performed:**

2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-06-CV	Module, Powertrain Control (PCM) - Reprogram (0 - Introduction)	8 - Engine Performance	0.2 Hrs.

NOTE: The expected completion time for the flash download portion of this procedure is approximately 4 minutes. Actual flash download times may be affected by vehicle connection and network capabilities.

FAILURE CODE:

The dealer must choose which failure code to use. If the customer came in with an issue and the dealer found updated software to correct that issue, use failure code CC, for all other use failure code RF.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, than failure code CC is to be used.
- If an available flash is completed while addressing a different customer concern, failure code RF is to be used.

CC	Customer Concern
RF	Routine Flash