



# Preliminary Information

PIT5586 Diagnostic Tip - IPC Gauges Inoperative Or Fluctuate, No Crank, Start then Stall

**Product Investigation Review Required**

**Models**

| Brand:                     | Model:    | Model Years:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | VIN: |     | Engine: | Transmissions: |
|----------------------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------|-----|---------|----------------|
|                            |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | from | to  |         |                |
| Cadillac                   | Escalade  | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| Chevrolet                  | Silverado | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| Chevrolet                  | Suburban  | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| Chevrolet                  | Tahoe     | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| GMC                        | Sierra    | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| GMC                        | Yukon     | 2017                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | All  | All | All     | All            |
| Involved Region or Country |           | North America                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |      |     |         |                |
| Additional Options (RPO)   |           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |      |     |         |                |
| Condition                  |           | <p>Some owners may comment on any of the following issues below:</p> <ul style="list-style-type: none"><li>- IPC gauges inoperative or fluctuate</li><li>- No Crank</li><li>- No Start</li><li>- Start then Stall</li><li>- SIR Light / Service Airbag Message</li><li>- Service Suspension Message</li><li>- Radio display blank</li><li>- Steering Wheel Controls (SWC) not illuminated</li><li>- Turn Signal no audible feedback</li><li>- HVAC controls inoperative</li><li>- Any of the following DTC's: B1011, B1370, B3980, U0020, U0029, U007D, U0073, U0078, U0100, U0101, U0102, U0104, U0121, U0140, U0146, U0151, U0155, U0164, U0184, U0186, U0198, U0237, U0255, U0422</li></ul> |      |     |         |                |
| Cause                      |           | These concerns could be caused by the Serial Data Gateway Module (SDGM) X1 or X2 connector terminals being bent, backed out, or having loose terminal tension.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |      |     |         |                |

**Correction:**  
Repair affected terminal(s) as needed.

**Warranty Information**

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

**Version History**

|          |   |
|----------|---|
| Version  | 1 |
| Modified |   |

