



Service Bulletin

PRELIMINARY INFORMATION

Subject: Radio Inoperative with No Communication and DTC U0184

Models: 2015 Buick LaCrosse, Regal

2015 Cadillac ATS, CTS, Escalade (RPO AVF), SRX, XTS

2015 Chevrolet Corvette, Impala, Silverado LD, Silverado HD (RPO AVF), Suburban (RPO AVF), Tahoe (RPO AVF)

2015 GMC Sierra LD, Sierra HD (RPO AVF), Yukon models (RPO AVF)

Condition/Concern

Some customers may comment that their radio is inoperative. When performing diagnostics, technicians may find no communication with the radio and U0184 set in other modules.

Recommendation/Instructions

If this concern is experienced and your dealership is within 2 hours of Novi, Michigan, please contact the GM Technical Assistance Center (GM TAC) to review direction before attempting repairs, power cycling the module, clearing codes, or disconnecting the battery.

For dealers outside of this area, diagnose and repair as necessary.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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