



Service Bulletin

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: Diagnosing Vehicles with OnStar DTC B101D-37

Models: 2011-2017 GM Passenger Cars & Light Duty Trucks with OnStar (RPO UE1)
2000 - 2015 Canada GM Passenger Cars & Trucks with Canada Upgrade (latest version of Bulletin 15-08-44-001)

Condition/Concern

While diagnosing a vehicle with an OnStar concern, technicians may find history DTC B101D-37 in the OnStar VCIM while checking for codes.

Recommendation/Instructions

Engineering has determined that this code will only display in history on the scan tool and will not cause issues with OnStar system operation. Dealers are to disregard this history DTC and address symptoms as described by the customer, including any additional codes that may be current.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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