

JTB00534NAS

TECHNICAL BULLETIN

19 DEC 2016



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

419-10

SUBJECT/CONCERN:

Windows Will Not Lower/Raise

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
XE (X760)	2016	900466-930368	Solihull
F-PACE (X761)	2017	045000-095600	Solihull

MARKETS:

NAS

CONDITION SUMMARY:**SITUATION:**

The windows may not lower/raise when using the driver's door switchpack. Upon diagnosis, Diagnostic Trouble Code (DTC) U200D-11 is found to be stored in the Driver Door Module (DDM).

CAUSE:

This may be caused by the door switchpack having a high inrush current spike for a very short time, exceeding the specified output of the field effect transistor driving it.

ACTION:

Should a Customer express this concern, follow the Service Instruction below.

PARTS:

No Parts Required

TOOLS:

Jaguar Land Rover-
approved Midtronics
battery power
supply



Jaguar Land Rover-
approved diagnostic
tool with latest SDD
software, Calibration
File

WARRANTY:

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
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DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Configure Door Module (DDM/PDM/RDM)	86.98.12	0.1	42	T4N6260

NOTE:

Normal Warranty procedures apply.

SERVICE INSTRUCTION:**CAUTIONS:**

- A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during diagnosis / module programming.
- Make sure all ignition ON/OFF requests are carried out; failure to perform these steps may cause damage to control modules in the vehicle.

NOTE:

The Jaguar Land Rover-approved diagnostic tool must be loaded with SDD147.06 v.254 (or later).

- 1 Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

NOTE:

- 2 Switch the ignition ON (engine not running).

- 3 Connect the Jaguar Land Rover-approved diagnostic tool to the vehicle and begin a new session.
- 4 Follow the on-screen prompts, allowing the diagnostic tool to read the VIN, identify the vehicle, and initiating the data collect sequence.
- 5 Select **Diagnosis** from the Session Type screen.
- 6 Select the **Selected Symptoms** tab and then select:
 - **Body - Glass panels - Glass movement**
- 7 Select **continue**.
- 8 Select the **Recommendations** tab.
- 9 Select **Run** to perform the '**Configure existing module - Driver door module**' option.
- 10 Follow all on-screen instructions to complete this task, ensuring all Diagnostic Trouble Codes (DTC) are cleared.
- 11 When all tasks are complete, select the **Session** tab and then select the **Close Session** option.
- 12 Disconnect the diagnostic tool and battery power supply from the vehicle.