STAR ONLINE PUBLICATION

Case Number: S2623000052 REV. B

Release Date: November 2026

Models Affected:

2024 - 2027 Dodge Durango (WD)
2024 - 2027 Jeep Grand Cherokee (WL)
2024 - 2027 Jeep Grand Wagoneer (WS)
2024 - 2026 Jeep Wagoneer S (KM)
2026 - 2026 Jeep Cherokee (KM)
2024 - 2027 Dodge Charger (LB)
2025 - 2027 RAM Truck (DJ, D2, DD, DP)

Symptom/Vehicle Issue:

Airbag Warning Light On or Intermittent. The Occupant Restraint Controller (ORC) May Have The Following DTCs (Active/Stored)

- B0090-49 or B0090-13 - Left Frontal Acceleration Sensor
- B0095-49 or B0095-13 - Right Frontal Acceleration Sensor
- B2761-49 or B2761-13 - Left B-Pillar Impact Acceleration Sensor
- B2764-49 or B2764-13 - Right B-Pillar Impact Acceleration Sensor
- B2762-49 or B2762-13 - Left C-Pillar Impact Acceleration Sensor
- B2765-49 or B2765-13 - Right C-Pillar Impact Acceleration Sensor
- B2763-49 or B2763-13 - Left D-Pillar Impact Acceleration Sensor
- B2766-49 or B2766-13 - Right D-Pillar Impact Acceleration Sensor
- B2767-49 or B2767-13 - Left Impact Pressure Sensor
- B2768-49 or B2768-13 - Right Impact Pressure Sensor

Discussion: Due to a high volume of part returns as No Trouble Found (NTF), when servicing any of the above Impact Acceleration Sensor faults check and verify the connector is fully seated and the Connector Position Assurance (CPA) is properly engaged.

Service steps:

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

1. Check the sensor connector, with respect to the associated DTC, is fully seated and CPA is engaged
2. If not, reseat connector and lock CPA (see Fig #1 and Fig #2)
3. Reset ECU → select ORC → wait 5 seconds
4. Verify DTC is stored, then clear faults
5. With Ignition ON confirm DTC does not come back
6. If connector/CPA are OK, follow Service Library procedures



Fig #1 - Ok



Fig #2 - Not Ok

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