TOYOTA MOTOR NORTH AMERICA | Quality

◀ IMPORTANT UPDATE ▶

The attached Dealer Letter has been updated. Refer to the details below.

DATE	TOPIC
10/16/2026	Updated LLC part#

The most recent update in the attached Region Letter will be highlighted with a red box.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.

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TOYOTA

CUSTOMER SUPPORT PROGRAM 26TE04

Certain 2022 – 2025 Model Year Tundra
Certain 2022 – 2025 Model Year Tundra HV
Certain 2023 – 2025 Model Year Sequoia
Coverage for Potential Turbocharger Corrosion

Model / Years	Production Period	Approximate Total Vehicles
2022 – 2025 Tundra	Mid-May 2021 – Mid-January 2025	329,000
2022 – 2025 Tundra HV	Late June 2021 – Mid-January 2025	85,000
2022 – 2025 Sequoia	Late January 2022 – Mid-December 2024	58,000

In our continuing efforts to ensure the best in customer satisfaction, Toyota is announcing a Customer Support Program to provide coverage for potential engine turbocharger corrosion.

Background

This Customer Support Program provides coverage as it applies to the engine turbocharger assemblies on certain 2022 – 2025 Model Year Tundra, 2022 – 2025 Model Year Tundra HV, and 2023 – 2025 Model Year Sequoia models. The specific condition covered by this program is for corrosion of the turbocharger assembly's wastegate bushing and pin due to defects in materials or workmanship. If this occurs, the engine warning light will illuminate after engine start up and there could be a reduction in acceleration performance. When the engine warning light illuminates Diagnostic Trouble Code (DTCs) P25B372, P25B473, P25B572, and/or P25B673 are set in the engine Electronic Control Unit (ECU). If the condition is verified, the vehicle will be repaired with improved turbos under the terms of this Customer Support Program **FREE OF CHARGE.**

Tech Requirements TIC208A – Engine Repair 1
Repair Time Repair: 6.9 – 7.8 hours
Parts Control at Launch MAC D
Owner Notification Date Mid-October 2026
Salvaged Title Eligible Yes

The following information is provided to inform you and your staff of the program notification schedule and your degree of involvement.

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Customer Support Program Details

This Customer Support Program provides coverage as it applies to the engine turbocharger assemblies on certain 2022 – 2025 Model Year Tundra, 2022 – 2025 Model Year Tundra HV, and 2023 – 2025 Model Year Sequoia models. The specific condition covered by this program is for corrosion of the turbocharger assembly's wastegate bushing and pin due to defects in materials or workmanship. If this occurs, the engine warning light will illuminate after engine start up and there could be a reduction in acceleration performance. When the engine warning light illuminates Diagnostic Trouble Code (DTCs) P25B372, P25B473, P25B572, and/or P25B673 are set in the engine Electronic Control Unit (ECU). If the condition is verified, the vehicle will be repaired with improved turbos under the terms of this Customer Support Program **FREE OF CHARGE.**

- ***This coverage is applicable for 10 years from date of first use (DOFU) regardless of mileage***
- ***If the vehicle is eligible for safety recall 24TA07 or 25TA14/25TB14 (NHTSA recall numbers 24v-381, 25V-767, and 26V-320), the recall must be completed before the Customer Support Program coverage can be applied.***

This coverage is for work performed at an authorized Toyota dealer only. It is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of the Owner's Warranty Information booklet. For example, damage from abuse, an accident, theft and/or vandalism is not covered.

Owner Notification

Mail
Toyota will notify owners by Late-October 2026.

Media Contacts

It is imperative that all media contacts (local and national) receive a consistent message. In this regard, all media contacts must be directed to the Toyota Newsroom https://pressroom.toyota.com/ .

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Back to Contents

Special Service Campaign Contents

Service Department 4

Warranty Reimbursement Procedure 4

Parts Department 6

Frequently Asked Questions 6

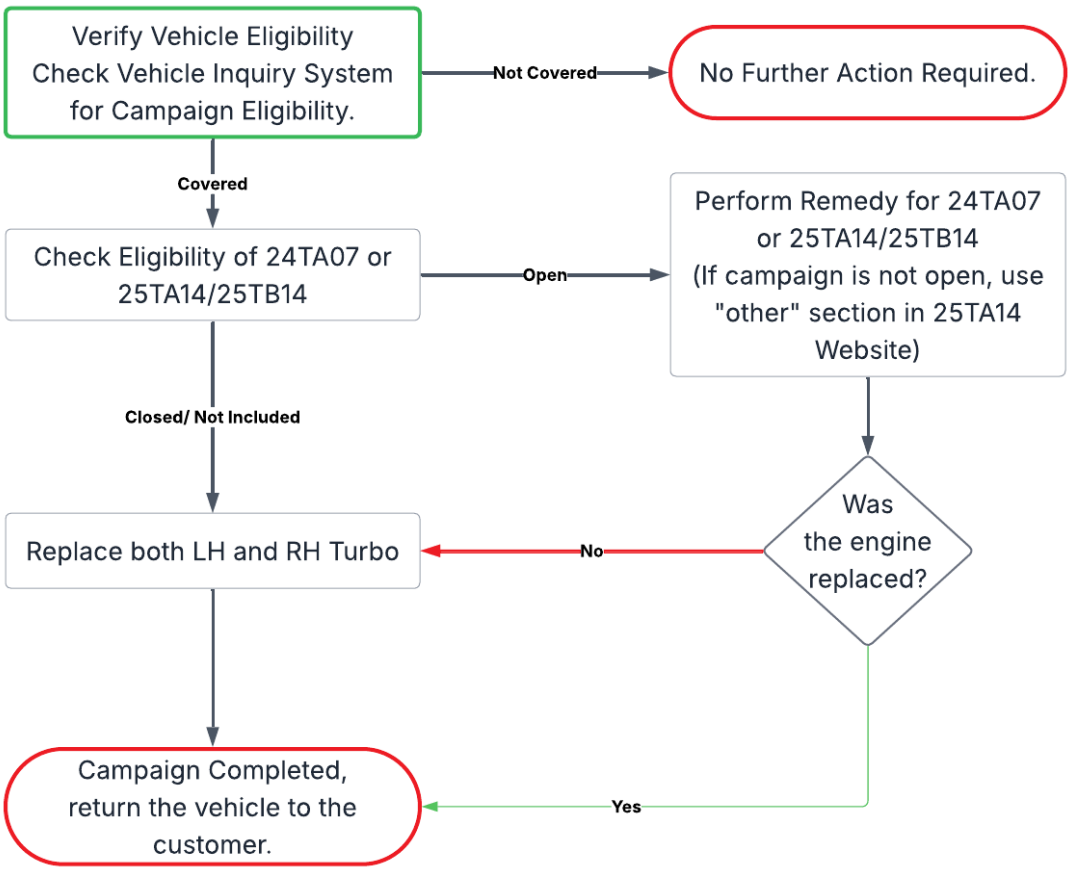
Policies And Procedures 9

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Back to Contents

Service Department

Warranty Reimbursement Procedure



Op Code	Description	Flat Rate Hours
26TE04R1	LH and RH Turbo Replacement (Tundra FR & 4WD)	7.8
26TE04R2	LH and RH Turbo Replacement (Tundra Hybrid, FR)	6.9
26TE04R3	LH and RH Turbo Replacement (Tundra Hybrid, 4WD)	7.5
26TE04R4	LH and RH Turbo Replacement (Sequoia Hybrid, FR)	6.9
26TE04R5	LH and RH Turbo Replacement (Sequoia Hybrid, 4WD)	7.5

- The flat rate times include 0.1 hours for administrative cost per unit for the dealership.
- A loaner vehicle or alternative transportation through the Toyota Rent-A-Car (TRAC) program can be claimed at a maximum rate of $60.00 per day as sublet type "RT" up to a maximum of 2 days under Op Code 26TE04R1 - 26TE04R5.
    - *For rentals that exceed the maximum number of allowable days and/or dollars per day, refer to the Toyota Transportation Assistance Policy (TTAP) for DSPM authorization requirements.*

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Back to Contents

- Rental invoice *MUST* be attached to all rental claims. These claims may be subject to debit if rental invoice is not attached.

Salvage Title Vehicles

There is no New Vehicle Limited Warranty coverage or non-emission CSP coverage for vehicles that have been branded as salvage, total loss, true mileage unknown, or similar title under any state's law. Nonetheless, every attempt should be made to complete an open emission related CSP when circumstances permit, unless noted otherwise in the CSP dealer letter.

- This CSP ***IS*** emission related; therefore, vehicles branded as salvage, total loss, true mileage unknown, or similar title ***ARE ELIGIBLE*** for coverage under this CSP.

For complete details on this policy, refer to Toyota Warranty Policy 4.17, "What Is Not Covered by The Toyota New Vehicle Limited Warranty".

Remedy Procedures

Technical instructions for this Customer Support Program can be found in T-SB-0060-26.

Emissions Repair Procedures for California Dealers

As this Customer Support Program includes emission-related parts, California dealers are required to affix an Authorized Modification Label to the vehicle after repairs have been completed.

After repairs, use a permanent marker, fill out the Label and affix it to the location under the hood as indicated.

Authorization Labels can be ordered from the MDC (Label material number 00451-00001-LBL).



1-4	"Remedy for (Campaign Designation) "	6	Date Completed
5	Dealer Code	7	Campaign Designation

Technician Training Requirements

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this repair are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this repair are required to have completed the following courses:

- TIC208 – Engine Repair 1

Customer Reimbursement

Reimbursement consideration instructions will be included in the owner letter.

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Back to Contents

Parts Department

Parts Information

At the time of launch, parts for this Customer Support Program can be ordered on Manual Allocation Control (MAC) due to potential limited part availability. Please check the CPOR/MAC report on Dealer Daily for the most up-to-date parts ordering information as part controls can be adjusted throughout the life of the campaign.

Dealers can identify which parts ordering method to use by reviewing the parts information section of Dealer Daily and checking for a MAC code on the part numbers below. For MAC code C, order through CPOR. For MAC code D, refer to the MAC report for further instructions.

Part Number	Description	Quantity
17201-F4011-84	Reman Turbocharger Sub-Assy, No. 1	1
17208-F4011-84	Reman Turbocharger Sub-Assy, No. 2	1
04175-F4010	Gasket Kit, Turbocharger	1
04175-F4020		1
17452-70010	Clamp, Exhaust Pipe	2
00279-0WQTE-6S	0W20 Motor Oil	1
00272-SLLC2	Super Long Life Coolant (4.6 US Qts)	1

Frequently Asked Questions

Q1: *What does this Program cover?*

A1: This Customer Support Program provides coverage as it applies to the engine turbocharger assemblies on certain 2022 – 2025 Model Year Tundra, 2022 – 2025 Model Year Tundra HV, and 2023 – 2025 Model Year Sequoia models. The specific condition covered by this program is for corrosion of the turbocharger assembly's wastegate bushing and pin due to defects in materials or workmanship. If this occurs, the engine warning light will illuminate after engine start up and there could be a reduction in acceleration performance. When the engine warning light illuminates, Diagnostic Trouble Code (DTCs) P25B372, P25B473, P25B572, and/or P25B673 are set in the engine Electronic Control Unit (ECU).

Q2: *What is Toyota going to do?*

A2: Toyota will send an owner notification by first class mail starting in late October 2026, advising owners of this Customer Support Program.

If the owner experiences the condition described above, they should contact their local authorized Toyota dealership for diagnosis. If the condition is verified, the dealer will replace both engine turbocharger assemblies ***FREE OF CHARGE***.

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Back to Contents

Q3: *Which and how many vehicles are covered by this Customer Support Program?*

A3: There are approximately 470,000 vehicles covered by this Customer Support Program.

Model Name	Model Year	Production Period	Approximate Total UIO
Sequoia	2023 - 2025	Mid-January 2022 – Mid December 2024	58,000
Tundra	2022 – 2025	Mid-May 2021 – Mid-January 2025	329,000
Tundra HV	2022 - 2025	Late June 2021 – Mid-January 2025	85,000

Q3a: Are there any other Lexus/Toyota/Scion vehicles covered by this Customer Support Program in the U.S.?

A3a: No, there are no other Lexus/Toyota/Scion vehicles covered by this Customer Support Program.

Q4: *What are the details of this program?*

A4: This Customer Support Program provides coverage as it applies to the engine turbocharger assemblies on certain 2022 – 2025 Model Year Tundra, 2022 – 2025 Model Year Tundra HV, and 2023 – 2025 Model Year Sequoia models. The specific condition covered by this program is for corrosion of the turbocharger assembly's wastegate bushing and pin due to defects in materials or workmanship. If this occurs, the engine warning light will illuminate after engine start up and there could be a reduction in acceleration performance. When the engine warning light illuminates, Diagnostic Trouble Code (DTCs) P25B372, P25B473, P25B572, and/or P25B673 are set in the engine Electronic Control Unit (ECU). If the condition is verified, the turbocharger assemblies will be replaced under the terms of this Customer Support Program FREE OF CHARGE.

- *This coverage is applicable for 10 years from date of first use (DOFU) regardless of mileage.*

If the vehicle is eligible for safety recall 24TA07 or 25TA14/25TB14 (NHTSA recall numbers 24v-381, 25V-767, and 26V-320), the recall must be completed before the Customer Support Program coverage can be applied.

This coverage is for work performed at an authorized Toyota dealer only. It is subject to the same terms and conditions set forth in the New Vehicle Limited Warranty Section of the Owner's Warranty Information booklet. For example, damage from abuse, an accident, theft, and/or vandalism is not covered.

Q5: *What should an owner do if experiencing this condition?*

A5: If an owner thinks that he/she has experienced the condition described in this Customer Support Program, a local Toyota dealer should be contacted for appropriate diagnosis and repair. If the condition is verified as being in accordance with the terms of the program, the repair will be performed *FREE OF CHARGE* to the owner.

Q5a: What if the diagnosis is performed and my vehicle is not covered by the Customer Support Program?

A5a: Please be aware that, if the condition is not covered by this Customer Support Program, you may be responsible for the initial diagnostic fees and any other repairs you may decide to have performed. Any authorized Toyota Dealership can determine if a condition is covered by this Customer Support Program.

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Back to Contents

Q6: *What if an owner HAS NOT experienced this condition but would like to have the repair completed?*

A6: This Customer Support Program only applies to vehicles that have exhibited the condition described above. If an owner has not experienced the condition, he/she is asked to tear off the sheet included in the owner letter and insert it into the Owner's Warranty Information Booklet for future reference.

Q7: *How long will the repair take?*

A7: The repair takes approximately 8 hours. However, depending upon the dealer's work schedule, it may be necessary to make the vehicle available for a longer period of time.

Q8: *What if I previously paid for repairs related to this Customer Support Program?*

A8: Reimbursement consideration instructions will be provided in the owner letter.

Q9: *How does Toyota obtain my mailing information?*

A9: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

Q10: *What if I have additional questions or concerns?*

A10: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at 1-888-270-9371 Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.

Q11: *Are there any warnings that this condition exists?*

A11: Yes, the engine warning light may illuminate. However, the engine warning light may illuminate for other reasons not covered by this program.

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Back to Contents

Policies And Procedures

Customer Marketing

Direct marketing of this Consumer Support Program is strictly prohibited pursuant to the Toyota Warranty Policy 5.21, "Warranty Solicitation." Non-compliance of this policy may result in a claim debit.

Claim Filing Accuracy and Correction Requests

It is the dealer's responsibility to file claims correctly for this Customer Support Program. This claim filing information is used by Toyota for various government reporting activities; therefore, claim filing accuracy is crucial. If it has been identified that a claim has been filed using an incorrect Op Code or a claim has been filed for an incorrect VIN, refer to Warranty Procedure Bulletin PRO17-03 to correct the claim.

Parts Recovery Procedures

All parts replaced as part of this Customer Support Program must be turned over to the parts department until appropriate disposition is determined. The parts department must retain these parts until notification via the Parts Recovery System (PRS) is received indicating whether to ship or scrap the parts. These parts are utilized by various departments for defect analysis, quality control analysis, product evaluation, as well as other purposes.

To help minimize dealer storage challenges, Toyota recommends that dealers:

- File the campaign claim accurately and promptly. The time a dealer is required to hold parts is based on when the campaign claim is paid by Toyota.
- Monitor the Warranty Parts Recovery Notifications and Part Scrap Report regularly.

Refer to Warranty Policies 9.3 and 9.6 for additional details.

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Back to Contents