Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, and SQ5 Sportback (GU)	2025 – 2026	All	With PR Code: 1X1
A6	2026		

Customer statement:

- All-wheel drive fault or restricted function is displayed in the instrument cluster.
- Vehicle dynamics fault is displayed.

Workshop findings:

The following event memory entry (intermittent) is logged in the all-wheel drive control unit (diagnostic address 0022):

- C05EC00: 4WD/AWD Clutch "B" Stuck Engaged
  - Symptom: 37301

- The customer complaint occurs intermittently and cannot be reproduced when the vehicle is checked in the workshop. The event memory entry is **not logged as active/static**.

Technical Background

This TSB ensures a technical response so that the issue can be analyzed precisely and suitable diagnosis and repair measures can be inferred.

Production Solution

Not applicable.

Service

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Work instructions for recording data and processing event memory entry

If the event memory entry **C05EC00 is only logged intermittently**, perform the following steps:

1. Connect the ODIS workshop tester with the vehicle and select the diagnostic address **0022 – All-Wheel Drive Electronics** in the control unit list.
2. Select the function **“0022 – Read measured values”** via **Guided Functions**.
3. Select the function **“Select all”** in the **“Selection of measured values”** window.
4. Read out the measured values. The diagnostic log generated by this must then be made available online.
5. Then delete the event memory entry.

The work is then complete.

If the event memory entry C05EC00 is only logged intermittently, the work must be performed according to Guided Functions. It is not necessary to replace parts.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA/2 for ease of processing.

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3988		
Damage Code:	0010		
Labor Operations:	Labor operation description	0150 0010	See SRT with associated operations
	Labor operation description	0150 0060	Labor according to the diagnostic log
Claim Comment:	As per TSB 2083826/1		

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

Inform the customer that the issue is an intermittent one and no longer occurred during the most recent inspection of the vehicle. It is therefore not necessary to perform any further repairs or replace parts.

The vehicle must be checked again if the issue reoccurs.

All part and service references provided in this TSB (**2083826**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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