Connection offline

Technical Service Bulletin

Transaction No.: **2082460/2**

97 Workshop Info: Various complaints - DTC "B200FFD - Internal malfunction" in diagnostic address 0009

Release date: Oct 15, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A6 Sportback e-tron, S6 Sportback e-tron, Q6 e-tron, Q6 Sportback e-tron, SQ6 e-tron, and SQ6 Sportback e-tron	2025 2027	All	Not applicable
A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU),	2025 – 2026		
A6	2026		

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised title (Updated for clarity) Revised *Warranty* (removed warranty table) Revised *Additional Information* (Added statement)
1	06/22/2026	Initial publication

Customer states:

- Various customer complaints, such as “vehicle does not start or starts with delay”.
- Various faults and information messages in instrument cluster.

Workshop findings:

The following DTC is logged in onboard supply control unit J519 (diagnostic address 0009):

- **B200FFD** – Internal malfunction, symptom 35, static or intermittent

Technical Background

Software issue. Guided Fault Finding does not handle additional entries that may be relevant correctly.

Production Solution

Not applicable.

Service

The DTC ***"B200FFD – Internal malfunction, symptom 35, static or intermittent"*** is stored in onboard supply control unit J519 (diagnostic address 0009) is related to a weak or discharged 12V battery or voltage fluctuations in the onboard supply control unit.

You should therefore check whether any event memory entries related to the vehicle voltage are logged in onboard supply control unit (diagnostic address 0009) or data bus on board diagnostic interface (diagnostic address 0019):

- Discharged or defective 12V battery
- Undervoltage
- No-load current
- Entries about the voltage converter
- Communication entries about the battery management
- Disruptions to terminal 30

If applicable, also read out the battery history data (read out data for TSC/importer; do not read out raw data) and evaluate it.

If any relevant entries about the vehicle voltage are logged, resolve these issues first and make sure that the vehicle voltage meets the specifications.

If necessary, also refer to **TSB 2080517** *27 12V Starter battery discharged or malfunctioning*.

Then erase and read out the event memory for diagnostic address 0009 again.

If the event memory entry ***"B200FFD – Internal malfunction, symptom 35, static or intermittent"*** is not logged in onboard supply control unit J519 (diagnostic address 0009) again, no further work is required for this entry.

In this case, any additional repair suggestions from Guided Fault Finding in ODIS-S are not relevant and should be ignored.

In all other cases, the event memory entry does not influence any functions and can be ignored. Working through it via Guided Fault Finding in ODIS-S would not have any effect in this case.

Warranty

The causes of the weak or discharged 12V battery or voltage fluctuations in the onboard supply control unit must be billed **separately via the corresponding service number for the specific cause.**

It is not possible to bill for fault finding and/or component replacement under warranty via this TSB.

Additional Information

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All part and service references provided in this TSB (**2082460**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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