Connection offline

Technical Service Bulletin

Transaction No.: **2079930/4**

97 Various messages in the instrument cluster, 00C5 cannot be reached - U02AB00 / U042200

Release date: Oct 16, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A5, S5 (FU), Q5, Q5 Sportback, SQ5, SQ5 Sportback (GU)	2025 – 2026	All	Not Applicable

REVISION HISTORY		
Revision	**Date**	**Purpose**
4	-	Revised *Condition* (Updated verbiage) Revised *Service* (Updated verbiage) Revised *Warranty* (Updated labor operations) Revised *Additional Information* (Added note about software update)
3	12/17/2025	Revised header (Added Model Year) Revised *Warranty* (Updated Labor Operations)
2	12/16/2025	Revised header (Added software version filter)

Customer states:

There are various warning messages in the instrument cluster.

For example:

- Drive system: fault. Limited performance. Please contact workshop
- Loose wheel warning: fault. See owner's manual.
- Tire pressure: fault. See owner's manual.
- Initializing active front assist. Please wait...
- Brakes: function restricted. You can continue driving cautiously. Please contact workshop.
- Fault in cooling system

Workshop findings:

The customer statement can be reproduced.

Diagnostic address 00C5 cannot be reached.

In addition to this, it may also not be possible to reach diagnostic address 8132.

The event memory entry “U02AB00: Thermal management control unit, no communication (active/static)” is logged in diagnostic address 0001.

The following entry may also be logged: “U042200: Invalid Data Received From Body Control Module (active/static)”.

The following entry may also be logged on vehicles with 2.0 ltr. TFSI engine (engine code DWZA, DWZB or DXCA): ***“P021700: Engine Coolant Over Temperature Condition – symptom 47156”***.

Technical Background

Software issue in onboard supply control unit J519.

Production Solution

Not applicable.

Service

This TSB replaces Pending Service Solution TSB 2078345, 97 *PSS Various messages in the instrument cluster, 00C5 cannot be reached - U02AB00 / U042200*.

Perform a terminal 30 reset for at least 15 minutes. Diagnostic addresses 00C5 and 8132 can be reached after this.

The complaint is solved with the **target combined software version 03.10.00/C [KD2]**. This combined software package has already been rolled out. Please note that the KD package may have been superseded by a subsequent combined software update. All information about the current schedule and availability of the measure can be found in **central service information 2081477**. Please also note any changes in the warranty accounting instructions.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA/2 for ease of processing.

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Repair operations: please refer to central service information 2081477.

Claim Type:	• If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9710		
Damage Code:	KD2S		
Labor Operations:	Please refer to central service information 2081477	Work for a combined software update	Please refer to central service information 2081477
Claim Comment:	As per TSB 2079930/3		

Please note the information on predecessors and items that are included and excluded in the repair operations, as well as any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The software must be updated on a control unit in this vehicle, or the software must be updated on several control units in this vehicle to ensure they function correctly in conjunction with the other control units in the vehicle. Please inform the customer about the software update in question and ask whether they or other third parties have modified the software (e.g. tuning or retrofitting involving modifications to the vehicle's software). Please inform the customer that this software update may neutralize previous modifications to the vehicle's software performed either by the customer or other third parties.

If the customer declines the software update, please inform them that this could lead to issues or restrictions with the use of the vehicle or individual components.

Make a note to this effect on the order before it is signed by the customer. Include this information in the customer file.

All part and service references provided in this TSB (**2079930**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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