Connection offline

Technical Service Bulletin Transaction No.: **2064848/2**

34 Basic settings not possible after repair, DTC P17F900 is stored in the TCM Release date: Oct 26, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
A4, and A4 allroad	2017 – 2022	All	Not applicable
A5, A5 Cabriolet, A5 Sportback, and Q5	2018 – 2022	All	Without PR code: 0K3
A6, and A7	2019 – 2022		
A6 allroad	2020 – 2022		

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised *Condition* (Updated verbiage) Revised *Warranty* (Updated labor operations)
1	10/18/2021	Initial publication

Customer Statement:

No direct customer complaint. The vehicle is in the workshop due to a different gearbox complaint or because repairs need to be performed.

Workshop findings:

A component is replaced as part of the repair. The necessary basic setting is not possible, because the following event memory entry cannot be deleted:

The following event memory (active/static) is logged in the gearbox electronics control unit (diagnostic address 0002).

- **P17F900** (Parking lock Mechanical Malfunction)
  - Symptom: 22344, 22345, 22361.

Technical Background

Not applicable.

Production Solution

Not applicable.

Service

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem, and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of parts.

If the above conditions apply, proceed as follows:

Select the transmission selector positions in the following sequence:

1. Terminal 15 on and start the engine.
2. Select transmission position N.
3. Stay at least 60 seconds in N so that the accumulator can be filled up.
4. Change briefly to P.
5. Select N again and wait 10 seconds.
6. Turn off the vehicle in P, terminal 15 stays on.

Now the fault memory DTC P17F9 should change from active to passive and can be deleted. It should now be possible to perform the basic setting.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA/2 for ease of processing.

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Claim Type:	• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	3481		
Damage Code:	0039		
Labor Operations:	Check control unit (select transmission positions as instructed)	3481 0199	10 TU
Diagnostic Time:	GFF / Guided Functions	0150 0060	Time stated on the diagnostic protocol
	GFF / Guided Functions	0150 0010	See SRT with associated operations
Claim Comment:	As per TSB 2064848/2		

Please observe the information in the repair operations list on which repair operations must be carried out beforehand, which are included and which must be carried out afterwards if necessary.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2064848**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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