Connection offline

Technical Service Bulletin

Transaction No.: **2059363/7**

43 Air spring symbol lit up, suspension control unit/compressor electronics no communication, DTC U112100 or C1260F0

Release date: Oct 22, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment
Q7	2017 – 2025	All	With PR Code: 1BK **Or** 1BY **Or** 2MA **Or** 2MB
Q5, and SQ5	2018 – 2025		
A6, A7, A8, and Q8	2019 – 2025		
e-tron	2019 2021 – 2023		
A6 allroad, S6, S7, S8, Q5 e quattro, SQ8, SQ8, and RS Q8	2020 – 2025		
e-tron Sportback	2020 – 2023		
A8 e quattro	2020 – 2021		
RS 6 Avant, Q5 Sportback, and SQ5 Sportback	2021 – 2025		
A7 e quattro	2021 – 2022		
Q8 e-tron, Q8 Sportback e-tron, SQ8 e-tron, and SQ8 Sportback e-tron	2024		

REVISION HISTORY

Revision	Date	Purpose
7	-	Revised *Condition* (Updated Information) Revised *Warranty* (Updated Information)
6	08/24/2023	Revised *Production Solution* (Updated note)
5	04/04/2024	Revised header (Added Model Year) Revised Service (Added Note)

Customer states:

- The message “Air suspension system fault” is shown in the instrument cluster.

Workshop findings:

One of the following DTCs is stored in the suspension control module, J775 (address word 0074):

- **C1260F0** (compressor control unit for adaptive suspension, no communication) with symptom code 262400.

Or

- **U112100** (data bus, missing message) with symptom code 262400.

Technical Background

Not applicable.

Production Solution

Not applicable

Service

If no irregularities are found when checking the wiring/contacts between the suspension control module J775 and the compressor control module J1135, proceed as follows:

- If the DTC is passive/sporadic, delete the DTC.
- If the DTC is active/static, replace compressor control unit J1135.

NOTICE

Try to reproduce the customer complaint (based on the description/cause of the issue), so that it can be clearly assigned to this TSB. The following repair must only be carried out if all the criteria (model/type, chassis number, engine/motor and gearbox code, PR number(s), part number, software version, code etc.) apply exactly. Otherwise, this solution will not eliminate the problem and repeat repairs may be necessary. In such a case, we may reject the warranty claim and charge back the cost of the parts.

Warranty

If you are billing according to the warranty guidelines, please note the following accounting instructions:

Claim Type:	• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	4316		
Damage Code:	0039		
Labor Operations:	Remove and install control unit J1135	4316 19xx	See SRT with associated operations
	GFF / Guided Functions	0150 0000	Time stated on the diagnostic protocol
	Charge battery	2706 8950	See SRT with associated operations

Claim Comment:	As per TSB 2059363/7

Please observe the information in the repair operations list on which repair operations must be carried out beforehand, which are included and which must be carried out afterwards if necessary. Please also note any associated tasks.

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2059363**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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