SSM 55298 2025-2027 Aviator/Explorer/Police Interceptor Utility - "Steering Assist Fault Service Required" Message In The IPC With DTC C1B00, U2016, And/Or U3000:96 Stored In the PSCM After Performing An SCCM And/Or GSM Software Update

Some 2025-2027 Aviator/Explorer/Police Interceptor Utility vehicles may exhibit a "Steering Fault Service Required" message in the instrument panel cluster (IPC) with diagnostic trouble codes (DTC) C1B00, U2016, and/or U3000:96 set in the power steering control module (PSCM) after using the Ford Diagnosis and Repair System (FDRS) scan tool to reprogram the steering column control module (SCCM) and/or the gearshift module (GSM). To correct this condition, perform the following:

- To clear DTCs C1B00 and U2016, disconnect the 12-volt battery for 5 minutes, then reconnect the battery. On hybrid vehicles, the auxiliary battery must also be disconnected.
- To clear DTC U3000:96, download and run the "PSCM - Reset the Power Steering Control Module (PSCM)" application using the latest software version of the FDRS scan tool.
- If U211B is set in the PSCM, download and run the "Trusted Real-Time Operation Network (TRON) Module Authentication" application using the latest software version of the FDRS scan tool. When prompted, select the "TRON Diagnosis and Repair" option.

For claiming, use causal part 3504 and labor operation MT55298SSM up to 0.4 hours.