Connection offline

Technical product information

Topic	All wheel drive, air suspension and differential warning on DIP DTC U013200 is present in 0019
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2078265/4
Level	EH
Status	Released for publishing
Release date	26 Oct 2026

Event memory entries

Diagnostic address	Event memory entry	Fault type	Fault status
0019 - Data Bus OBD Interface	U013200: Lost Communication With Suspension Control Module "A"		static

New customer code

Object of complaint	Complaint type	Position
running gear -> shock absorber/suspension control	functionality	

Vehicle data

Continental GT/C and Flying Spur

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z23*	2027	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z24*	2027	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*

Z32*	2027	E		*	*	*

Documents

Document name
master.xml

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Customer statement / workshop findings

Customer states one of the following intermittent concerns:

- Red Air Suspension warning on the instrument cluster.
- Amber warnings for Sports Differential and Bentley Dynamic Ride on the instrument cluster.

Workshop findings:

- **DTC U013200:** Lost Communication with Suspension Control Module "A" - Symptom 131712
- Fault does not clear following an ignition cycle.
- No communication with J197 – suspension control module when using ODIS.

Technical background

The chassis control module requires a reset, remove the fuse for a duration of 10 seconds, refit and clear all active DTCs. Refer to the measure section, for fuse reset instructions.

Revision History

2078265/3 – Title updated to reflect accurate customer concern with DTC U013200 also evident.

Production change

Not applicable

Measure

EFP Supply fuse reset instructions

1. For ease of access, adjust the left hand front seat to the highest and most rearward position.

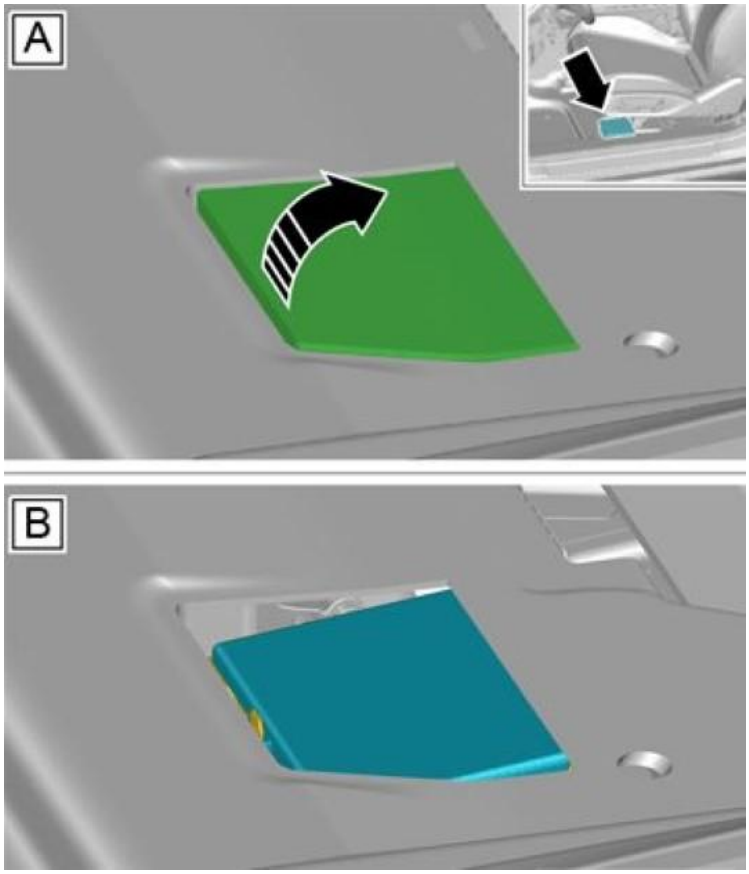


Figure 1. *Fuseboard lid removal*

2. Remove the fuse board lid -B- .

3. Perform a reset of the suspension control module supply fuse (address word 0074) by removing the KL30 15A fuse - location 4 located on the red fuse holder N (rearmost of all 4) for 10 seconds.

- Fuse carrier 2 (ST4 RED – LHS Font Seat, floor) (Figure 2, A)

Tip: You must consult the applicable wire diagram for the vehicle you are working on if there is no fuse in position F4, or the fuse in position F4 is not 15A.



Figure 2. *Fuse control panel*

4. Reinstall fuse board lid.

5. Re-run guided fault finding and clear DTCs if any faults are present. If faults are still present, please raise a full DISS query with a full GFF log uploaded online stating the error encountered.

Warranty accounting instructions

Warranty Type: 110 or 910

Damage Service Number: 97 92

Damage Code : 00 40

Labour operation code : 97 92 19 50

Time: 10 TU