ATTENTION:
GENERAL MANAGER ❑
PARTS MANAGER ❑
CLAIMS PERSONNEL ❑
SERVICE MANAGER ❑

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

© 2026 Subaru of America, Inc. All rights reserved.

SUBARU

QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2023MY+ Legacy & Outback
2024MY+ Crosstrek & Impreza
2022MY+ Forester
2022MY+ WRX
2023MY+ Ascent

NUMBER: 18-246-26

DATE: 10/15/26

SUBJECT: DTC B28A6 Diagnostics Procedure

INTRODUCTION:

This Service Information Bulletin procedure announces a revised diagnostic procedure for DTC B28A6 INTERNAL STEREO CAMERA COMMUNICATION. This diagnostic procedure was developed to prevent unnecessary camera replacement and will be included in a future Service Manual update. If attempting to diagnose B28A6, follow the procedure outlined in this bulletin.

SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

DIAGNOSTICS > EyeSight (DIAGNOSTICS) > EyeSight (DIAGNOSTICS) > Diagnostic Procedure with Diagnostic Trouble Code (DTC) > DTC B28A6 INTERNAL STEREO CAMERA COMMUNICATION 1

The additional information that was added has been highlighted in green.

DTC B28A6 INTERNAL STEREO CAMERA COMMUNICATION 1

DTC detecting condition:
When an error occurs inside the stereo camera.

Trouble symptom:
- All functions of EyeSight system do not operate.
- High beam assist does not operate.

Failure detection pattern:
- Detection by a single system (Primary Failure)

Warning light / indicator light:
- EyeSight warning indicator light
- Pre-collision brake OFF indicator light
- Emergency pre-collision steering OFF indicator light
- RAB warning light (yellow)
- Wide angle mono camera warning indicator

Note:
- If this DTC is detected, perform the diagnosis below.
- A For failsafe, refer to the failsafe list.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.
Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant
ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Continued...

1	CHECK DTC.	
	Procedure	1. Turn the ignition switch to OFF. 2. Turn the ignition switch to ON and wait longer than 10 sec. 3. Connect the Subaru Select Monitor to data link connector and run the Subaru Select Monitor. 4.Check DTC.
	Check	Are any of the DTC listed below displayed as the current code? B28A6, B28AE, B28CD, B28CE, B28CF, B28D0, B28E0 B28E1, B28E2, B28E3, B28E4, B28E6, B28E7
	YES	Replace the stereo camera.
	NO	A temporary condition occurred but the system currently operating normally. Clear the DTC and finish the diagnosis.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.