STELLANTIS
PARTS & SERVICES

Technical Service Bulletin (TSB)

Flash: Driver Door Module (DDM) and Passenger Door Module (PDM) Update

REFERENCE:	**TSB:** 08-393-26 **GROUP:** 08 - Electrical	**Date:**	October 23, 2026	**REVISION:**	08-268-25
VEHICLES AFFECTED:	**2025 (LB) Dodge Charger**			**MARKET APPLICABILITY:** ☒ NA ☐ MEA ☐ SA ☐ IAP ☒ **EE** ☐ CH **NOTE: This bulletin applies to the North America **and Enlarged Europe** markets.**	
CUSTOMER SYMPTOM:	**Customers may experience one or more of the following:** • **Driver and/or passenger front door windows do not drop when opening and closing the door.** • Front door window will not roll up automatically. • Windows will not calibrate or lose calibration. ****Technicians may find Diagnostic Trouble Code (DTC) in the Driver Door Module (DDM):** • B2577-00 - Window Not Calibrated / Lost Calibration. **				
CAUSE:	**DDM and PDM software**				

This bulletin supersedes Technical Service Bulletin (TSB) 08-268-25, date of issue August 19, 2025, which should be removed from your files. All revisions are highlighted with **asterisks and include an updated/new Market, DTC, Customer Symptom, Repair Summary, Claims Data table, Note, Repair Procedure steps and converting to an RSU. Revisions not highlighted with asterisks include removal of a build date and Sales Code.**

****This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 26-203, date of issue October 23, 2026. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.****

REPAIR SUMMARY:

This bulletin involves inspecting and, if necessary, reprogramming the DDM/PDM with the latest available software.

****CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-14-90	Module, Drivers Door (DDM) and Passenger Door (PDM) - Inspect Software Level (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
18-19-14-91	Module, Drivers Door (DDM) and Passenger Door (PDM) - Inspect and Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.5 Hrs.
Failure Code	RF	Required Flash - RSU	
	CC	Customer Concern	

The dealer must choose which failure code to use depending on if this is a Rapid Service Update (RSU) or Technical Service Bulletin.

- The “RF” failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RSU.
- The failure code “RF” (Required Flash) can no longer be used on Technical Service Bulletin flashes. The “RF” failure code must be used on an RSU.
- If the customer’s concern matches the SYMPTOM/CONDITION identified in the Technical Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C’s must be supplied.**

NOTE: **For EE market only, enter the RSU spending channel for the first 18 months from the start date of issue, then apply the W24.**

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or on the RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.0 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.

NOTE: If this flash process is interrupted/aborted, the flash should be restarted.

1. **Is the vehicle on the RSU VIN list?
   - YES >>> Proceed to Step 2.
   - NO >>> Proceed to Step 3.
2. Does the DDM/PDM have the latest software already installed?
   - YES >>> This bulletin has been completed. Use Inspect LOP (18-19-14-90) to close the active RSU.
   - NO >>> Proceed to Step 3.**
3. Reprogram the DDM/PDM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The Helpdesk can be found within the Help menu.
4. Clear any DTCs that may have been set in any module due to reprogramming.

POLICY:

Reimbursable within the provisions of the warranty.

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