Service Bulletin

Bulletin No.: PIC6663A
Date: October, 2026

PRELIMINARY INFORMATION

Subject: Super Cruise Inoperative or Unavailable - DTC B1599 SYM86

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	LYRIQ	2027		All	All	All	All
Chevrolet	Tahoe	2027		All	All	All	All
Chevrolet	Suburban	2027		All	All	All	All
GMC	Yukon	2027		All	All	All	All
GMC	Yukon XL	2027		All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	UKL, UK0
Condition	Some customers may comment that Super Cruise is inoperative or unavailable. Upon dealer diagnosis, DTC B1599 SYM86 may be set in the K124 Image Processing Module (IPM).
Cause	The condition may be caused by a software anomaly involving the 8MP Data Collection Camera.

Correction

1. Contact TCSC 800-828-6860, advise TCSC of this PI and request Updated Software for the K124 Image Processing Module.

2. Reprogram the K124 Image Processing Module Per TCSC Instructions.

3. Clear DTCs, operate the vehicle under the conditions for setting the DTC and Verify the DTC does not Reset.

4. If DTC B1599 or B0126 SYM49 does not reset, the repair is complete. No further action is required.

5. If DTC resets proceed with SI diagnostics for DTC B1599 or B0126

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2810825	K124 Image Processing Module Reprogramming with SPS	Use Published Labor Time

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Version	2
Modified	09/17/2026 Created. 10/16/2026 — Updated to add DTC B0126

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.

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