STELLANTIS
PARTS & SERVICES

# Technical Service Bulletin (TSB)

## Digital Key Control Module (DKCM)
## SOP 5.5 Prime FOTA - Dealer Option

| | | | | | |
|---|---|---|---|---|---|
| **REFERENCE:** | **TSB:** 08-369-26<br>**GROUP:** 08 - Electrical | **Date:** | October 8, 2026 | **REVISION:** | — |
| **VEHICLES AFFECTED:** | **2027 (DT) RAM 1500 Pickup**<br>**This bulletin applies to vehicles built on or before November 16, 2026 equipped with Smartphone As A Key Capable (SPAAK) (Sales Code GX6).** | | | **MARKET APPLICABILITY:**<br>☒ NA ☐ MEA<br>☒ SA ☐ IAP<br>☐ EE ☐ CH<br>**NOTE: This bulletin applies to the North and South America markets.** | |
| **CUSTOMER SYMPTOM:** | **Customers may experience a Malfunction Indicator Lamp (MIL) illumination and the vehicle may exhibit/set the following Diagnostic Trouble Code (DTC):**<br>• B22A9-00 - ECU Internal Performance.<br>**The customer may also comment on one or more of the following:**<br>• The Digital Key is successfully paired; however, Lock/Unlock, Panic, and Remote Climate buttons are not displayed in the phone wallet, despite the device being eligible for these features.<br>• Vehicle proximity/welcome lights activate excessively when the customer is near the vehicle while carrying their paired phone.<br>• Customer is unable to add the Digital Key to the vehicle.<br>• Customer is unable to pair their phone within the Digital Key application.<br>• The Digital Key tile is not visible in the vehicle radio interface.<br>• The Digital Key tile is not visible in the GMA App (RAM App).<br>• Customer has accepted the FOTA update multiple times, but the Digital Key (SPAAK) capability was not enabled or delivered to the vehicle. | | | | |
| **CAUSE:** | **DKCM software** | | | | |

## REPAIR SUMMARY:

This bulletin involves reprogramming the DKCM with the latest available software.

## CLAIMS DATA:

| Labor Operation No: | Labor Description | Skill Category | Labor Time |
|---|---|---|---|
| 08-19-2V-92 | Module, Digital Key Control (DKCM) - Reprogram (2 - Skilled) | 6 - Electrical and Body Systems | 0.3 Hrs. |
| Failure Code | CC | Customer Concern | |

**The dealer must use failure code CC with this Technical Service Bulletin.**

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If DTCs or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## SPECIAL TOOLS/EQUIPMENT:

| Description | Ref. No. | Notes |
|---|---|---|
| wiTECH or Equivalent | – | – |

## REPAIR PROCEDURE:

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the DKCM with the latest software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The helpdesk can be found within the Help menu.
2. Clear any DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

**NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.**

**NOTE: At vehicle pickup, it is recommended to confirm whether the customer has any questions about the Smartphone as a Key feature and ask if they would like their phone paired to the system.**

## POLICY:

Reimbursable within the provisions of the warranty.

*This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.*