



Connection offline

Technical Service Bulletin

Transaction No.: **2083187/1**

93 Q4 e-tron: vehicle does not charge / HV charging connector lock faulty - 00C6:
P0D9400

Release date: Sep 2, 2026

Condition

Model(s)	Year(s)	VIN Range	Vehicle Specific Equipment			
Q4 e-tron, and Q4 Sportback e-tron	2024 – 2026	All	00C6 - High-voltage battery charger			
			Software part number	Software version	Hardware part number	Hardware version
			*	2008	*	*

Customer states:

The customer complains about occasional problems with high-voltage charging, such as the charging LED switches from green to red and the charging cable sometimes cannot be disconnected or can only be disconnected via the manual release mechanism.

In some cases, the following fault message is sometimes shown in the instrument cluster: Charging system: fault. AC charging restricted.

The high-voltage charging connector sometimes does not lock/unlock.

Workshop findings:

The following event memory entries (intermittent/static) are logged in diagnostic address 00C6:

- **P0D9400** Battery Charger Coupler Lock Control Circuit Performance, and/or
- **P1DD500** Charge socket A connector lock activation error

Technical Background

Software issue in charging unit for high-voltage battery.

Production Solution

Service

This TSB replaces Pending Service Solution (PSS) TSB 2081655, 93 PSS Q4 e-tron: vehicle does not charge / HV charging connector lock faulty - 00C6: P0D9400

A combined software update to target ID.S 5.6.3 is required to resolve the complaint. For the necessary information, refer to service info TSB 2082956, 00 Service info: central overview of combined software update for MEB - according to UNECE - ID.S 5.4.3/ID.S 5.6.3.

Warranty

The TSB number must always be noted in the “HST number” field in SAGA for ease of processing.

Repair operations: please refer to **central service information 2082956**.

Claim Type:	If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9352		
Damage Code:	0039		
Labor Operations:	Please refer to central service information 2082956	Work for a combined software update	Please refer to central service information 2082956
Claim Comment:	As per TSB 2083187/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Please note the information on predecessors and items that are included and excluded in the repair operations as well as any associated tasks.

Additional Information

All part and service references provided in this TSB (**2083187**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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